

AJMAL V

- United Arab Emirates
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- □ ajmal10ajmal10@gmail.com

PERSONAL PROFILE

Gender : Male

Date of birth : 07/05/2002

Marital Status : Single
Nationality : Indian

Passport : U 2392054

LANGUAGES

ENGLISH

HINDI

MALAYALAM

SKILLS/ABILITIES

- Punctuality
- Adaptability
- Flexibility
- Disciplined
- Trustworthy
- Punctuality
- Goal oriented
- Good communication
- Sales Management
- Customer Service
- Product knowledge
- Team Management
- Good manners with customers
- Basic computer knowledge

OBJECTIVE

To build career in a growing organization, where I can get the opportunity to prove my abilities by accepting challenges, fulfilling the organizational goals and climb the career ladder through continuous learning and commitment.

WORK EXPERIENCE

	Trainee/ Technician
Year	IBM mobiles, Mannarkkad, Kerala, India

JOB PROFILE / STRENGTHS

- ➤ Knowledge of operating and repairing different models of mobile phones.
- > Skilled at handling the minute components of the mobile phones carefully.
- ➤ Solve Customer Issues Perfectly.
- ➤ Examine the mobiles phones to identify the cause of trouble. Provide the Customers with cost estimate and a tentative date to conclude the repair work.
- ➤ Respond to customers' questions and concerns and provide them with proof to back up your claims.
- ➤ Dedication & Enthusiasm to learn new things.
- ➤ Work Under pressure & meet deadline.
- ➤ Well Organized, systems oriented & have strong attention to details.
- ➤ Responsible, dependable, Efficient, smart, reliable and hard working.

EDUCATIONAL PROFILE

2021	Diploma in Smart Phone & Laptop Chip Level Service Engineering Technity institution Mannarkkad, Palakkad, Kerala
2017	SSLC - Secondary School Leaving Certificate General Education Department Govt. of Kerala

DECLARATION:

I hereby declare that the particulars given above are true and correct to the best of my knowledge and belief.

AJMAL V