

Mojahed Mohammedkhair Salih Mohammedin

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profile

- An **IT Support Engineer** with **Bachelors Degree** in Information Technology.
- **3 years** of Experience.

Personal Information

- Marital status: single.
- Nationality: Arabic Sudanese.
- Date of birth :25,July,1992
- visa status: Dubai Visa long-term .

Skills:

- Analytical and troubleshooting abilities
- Strong knowledge of viruses, application glitches, and hardware issues.
- Excellent telephone skills and good ability to use Remote Access.
- Server management.
- CCTV installation and maintenance.
- System administration.
- Microsoft Office 365.
- Programming languages general knowledge (PHP, HTML, JavaScript, bootstrap, CSS).
- Adobe photoshop.
- Outlook and emails configuration & troubleshooting.
- Operating system (Windows,Windows server, Linux & MacOS).
- Printers troubleshooting.

Experience:

Sudan Radio And T.V. Corporation - Khartoum Sep 2020 – Sep 2021 •

Configuration and testing of any new hardware and software.

- Travelling to client sites to help with installs, deployment, and troubleshooting.
- Management of the daily data backup and retrieval scheme.
- Desktop and server operating systems.
- TCP/IP networking and hardware maintenance and repair.

Alnoras Integrated Solutions Co.LTD– Khartoum - May 2018 - Mar 2020 •

Monitored and controlled electronic computer and peripheral electronic data processing.

- equipment to process business data according to operating instructions. • Monitored and responded to operating and error messages.
- terminal and set controls on computer and peripheral devices.
- Entered commands, using a computer terminal and active controls on computer and peripheral equipment to integrate and operate equipment.
- Monitored the system for equipment failure or errors in performance. • Responded to the program error messages by finding and correcting problems or terminating
- the program.
- Solving computer related problems, troubleshooting hardware, and software issues.

Education:

- Bachelors of Information Technology /University of Science and Technology 2012
-2017

Languages:

- Arabic: Native.
- English: Good.