



USAMA BIN ASGHAR

Objective

To apply my customer service and food service skills developed through experience as a cashier and in back-of-house operations, in a dynamic and challenging work environment where I can contribute to delivering exceptional customer experiences, while continuously developing my abilities and pursuing professional growth.

Work Experience

Working as **Cashier** – April, 2022 to up to date

KFC, Barkat Market Branch, Lahore

- Greet customers as they approach the counter and take their orders accurately and efficiently.
- Process cash, credit, and debit card transactions using a cash register and/or POS system.
- Handle customer complaints or concerns professionally and escalate to a manager if necessary.
- Maintain knowledge of menu items and promotional offers to effectively communicate with customers and make suggestions when appropriate.

Worked as **BOH** – February, 2019 to March, 2022

Pizza Hut, Allama Iqbal Town Branch, Lahore

- Prepare food items according to Pizza Hut's recipes and quality standards, including dough, sauces, toppings, and sides.
- Follow all food safety and sanitation guidelines, including proper storage, labeling, and handling of food items.
- Monitor and maintain inventory.
- Operate kitchen equipment safely and effectively.
- Keep the kitchen and prep areas clean and organized.
- Assist with other tasks as needed, such as unloading deliveries, restocking supplies, and preparing ingredients for use during busy periods.
- Work as part of a team to ensure that orders are completed accurately and efficiently.

Education

- ACCA: **UK** – 2020 – Continue – 4 Papers Passed
- Intermediate: **BISE Multan** – 2019 – 89.7%
- Matric: **BISE Multan** – 2017 – 81.6%

Computer Skills

- Basic computer proficiency with Windows-based systems.
- Ability to use a POS system for order entry.
- Familiarity with inventory management software.
- Knowledge of kitchen display systems (KDS).
- Ability to use email and messaging platforms for communication.
- Basic data entry skills.
- Familiarity with credit/debit card processing.

Languages Known

- English
- Urdu
- Punjabi

Declaration

I hereby acknowledge that the above statements are true and best of my knowledge and belief.

Personal Info

Father Name: M. Asghar
Date of Birth: Jan 01, 2000
Nationality: Pakistani
Marital Status: Unmarried
Religion: Islam
Gender: Male
Visa: **Visit Visa**
Visa Expiry: Sept. 7, 2023

Contact Info

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Address:
Green Town, Tehsil & District
Khanewal

Skills

- Cash handling accuracy
- Mathematical aptitude
- Loss prevention
- Organized
- Strong customer service and communication skills
- Active listening skills to understand customer needs
- Attention to detail and adherence to food safety guidelines