

AHMED MOHAMED ABOU EL- MAATY



Personal data

Date of Birth : 02/08/1991

Military Status : Fulfilled

Marital Status : married

Visa status : employment visa
(notice period one month)

Nationality : Egyptian

Contact

Address:

Dubai _United Arab Emirates

Contact :

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Languages

Arabic – Mother Language

English – Very Good

Skill Highlights

- Microsoft System
- Service-focuse
- Strong decision maker
- Innovative
- Customer Service
- Complex problem solver
- Basic food hygiene
- PIC (Person In Charge)

Summary

Restaurant Supervisor Seeking a position where I can continue to grow and be a part of a team that will utilize my recent education .

Experience

**Restaurant Supervisor At 71 steak and grill Restaurant
Sharjah United Arab Emirates , Aug 2020 Till present .**

strong experience in managing restaurant

(operation, sales, customer service, menu, training and stock)

- Oversee all front of the house restaurant operations.
- Manage customer satisfaction, meet and greet customers.
- Oversee health code compliance and sanitation standards.
- Seek ways to cut waste and decrease operational costs.
- Handle concerns and manage municipality documentation.
- seeks feedback from customers rather than wait for complaint.
- Train new employees and provide ongoing training for all staff .

**Restaurant Supervisor At Shakespeare and Co Restaurant
Dubai United Arab Emirates Mar 2019 / June 2020.**

- Check with customers to ensure that they are enjoying their meals and take action to correct any problems.
- Ensure all guest are greeted served with a positive upbeat attitude.
- Contribute to meet and maximize the monthly revenue budget for the respective outlet..
- Ability to work in teams and carry out any duties as may be requested by the Manager in his absences.

Captain Jun 2018 /Feb 2019.

- Count money at the beginning and ending of each shift.
- Follow the sequence of service of the restaurant at all times.
- Distributes work equally and according to the abilities of the team.

Waiter Nov 2016 / Dec 2017.

- Providing a warm welcome for customers.
- Present menus to guest and offer drinks.
- Answer questions about menu items, making recommendation.

Food Runner Feb 2016 / Oct 2016.

- Welcome each guest with a smile and friendly greeting .
- Assist waiters in serving beverages, condiments, and coffee .

F&B Service -Cashier At Sofra Middle Eastern (Egypt)2011 / 2013.

- Prepare cashier's summary and tally it with Micros (POS) reading at the close the shift.
- Perform any reasonable tasks as requested by management.
- Handling all the cash transaction and Receive payment by cash, credit card, etc.

Salesman Computers and its accessories (Egypt) during study .

Retail experience in selling of Computers and its accessories .

Hardware and software issues for any laptops and desktops .