

Ramir P. Somigao

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About Us

To secure a challenging position in the technical support field, where I can utilize my knowledge and experience to provide quality customer service. A Bachelor of Science in Information Technology Graduate. I like new things, challenges and exploring of anything. I considered my self a responsible and orderly person. I am looking forward for my passed work experience.

Personal Information

- Nationality : Filipino
- Date of Birth : 18/08/1998
- Martial status : Single
- Gender : Male
- Religion : Christian
- Passport No : P6255074B
- Language : English / Tagalog

Academics

- **Ama Computer Learning Center**
2015 - 2020
Graduate of Bachelor of Science in Information Technology (BSIT)
- **Lafilipina Uy Gongco Corporation.**
On Job Training - Trouble shooting, Installation software and apps, including inventory of equipment s like printers, tablets, laptops, webcams. Replace toner and ink for printers. Replacement of Hard disk drive (HDD) of laptop.

Work Experiences

● INFOCOM TECHNOLOGIES

2021 - 2021

As Technical Support Helping Customer to their Internet problem and concern like (connection loss, slow internet, intermittent, line problem) resolve all technical issue as they arise at our end using personal tools also Inquiry for services.

● FIRST AIDE DIAGNOSTICS

2021 - 2022

As an IT Support maintain and monitor the security and stability of all computers and internet at the office. Installation and configuration of hardware and software.

During the Pandemic As an liaison officer ensure all swabers staff are provided before we go to the hotels to conduct swab testing. At the same time I support the swabers to keep the samples and secure inside the ice box. Disinfect all staff and waste.

● THE LORD'S GRACE MEDICAL AND INDUSTRIAL CLINIC

2022 - 2023

Data Encoder ensure all Information encoded to the system. Verified all the details of patients to avoid errors. Input their names at the google drive excel sheet to check if its tally from the data of reception to verifier. Line list all samples bar-code of the patient.

Skills

- Trouble shooting technical issues
- Ability to think logically
- Good Communication skills
- Ability to work well in a team
- Problem solving skills
- Fast learning skills
- Excellent listening and questioning skills
- Ability to adopt knowledge fastest
- Installing and configuring hardware and software
- Identify hardware and software solution
- Diagnosing and repairing faults
- Resolving network issues
- Hard working

Declaration

I hereby confirm that the data information furnished above are true to the best of my knowledge.