

NISHAD SHANAVAS

Van Salesman

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EDUCATION

2008

**Industrial training Institute
Attingal, Kerala, India**

Draughtsman Civil

2006

**Higher Secondary School
Chithara, Kerala, India**

Passed Commerce (Accounting)
Pre-degree.

DRIVING LICENSE

UAE No 3 Manual

VISA STATUS

Cancelled Visa (Until 15 Aug 2023)



WORK EXPERIENCE

2021-2023

Etihad Airways, Abu Dhabi, UAE

Guest Service Executive

Worked as a guest service executive from May 2021 to July 2023 in Etihad Airways. Support customers with connecting flights to ensure complete and timely information are provided. Work closely with supervisors to improve the execution of assigned activities

2018-2020

Lart decors Pvt Ltd, Trivandrum, India

Sales Executive

Greet Customers and direct them to the concerned section to ensure that customer needs are answered. Supports in receiving stocks and assist in registering the right records on stocks. Assist in completing the replenishments of products inside the store.

PROFILE

Born and grew up in a small village in Kerala, India. Completed 12 years Education in School level, 2 years industrial training and one year software courses. More than 10 Years of experience in sales and drafting. Successfully completed many more commercial and residential drawing with my companies. All the times achieved sales targets as a sales adviser. Currently working as a Guest service executive in Etihad Airways

DRIVING LICENCE

UAE No. 3 (Manual)

LANGUAGES

English

Arabic

Hindi

Malayalam

Tamil

WORK EXPERIENCE

2011-2018

Ashwar Holding Company, Gizan, KSA

Salesman

Composite Panel Salesman. Contact clients and explain about the materials. Arranging for samples to be sent for consideration. Keeping in touch with existing customers and generating new leads. Taking care of transport of construction materials to the site of construction

2009-2011

Popular Maruti Suzuki, Trivandrum, India

Sales Advisor

Meet and exceed sales targets. Follow up on Current enquiries and Previous customers for potential sales. Assist customers to provide test drives and for deliveries. Ensure high adherence to standard operation procedure and delivered an exceptional customer experience. Worked to adapt to changing customer needs and delivering a high empathy quotient.

SKILLS

Drafting E-Mails

Customer Relation

Effective Communication

MS Word & Excel

Driving