

ASIF MOIDEEN P.A

India KERALA

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CAREER OBJECTIVE:

A well organized, self-motivated individual with excellent communication skills at all levels and the ability to work as part of a team or on own initiative as required. Computer literate with knowledge of a range of software applications, including Word and Excel, and willing to undertake further training as required. I am highly energetic, enthusiastic, and confident and feel I would make an invaluable asset to any team. I am extremely excited to explore new career opportunities to further develop my experience and skills.

AREAS OF EXPERTISE:

Relationship Building	Customer Care
 Analyzing Statistics 	 Data Validation
Data Analysis	Data Manipulation
Sales Support	Client relationship management



OPPO Pvt Ltd

SALES Executive NOV 2019- AUG 2020

- Handling on a timely basis customer
- Making outbound sales calls in a professional manner while keeping and improving customer relations.
- Resolving client-billing problems and rescuing accounts receivable delinquency, applying good customer service in a timely manner.
- Improves the sales numbers
- Identifying issues attributing to sales and discuss with Management
- Mail correspondence to customers to encourage sales.
- Maintaining and updating customers files and databases
- Collaborating with numerous department managers to create and execute a web-based customer experience to improve customer relations.
- Monitoring progress whether work is done according to guidelines issued and giving feedback and suggestions for improvement of productivity.
- Achieving monthly target regularly.
- Other miscellaneous work as assigned by seniors.



PLUS POINT SUPERMARKET-UAE

Sales Executive, Collections, Back office support

SEPT 2020 -NOV 2021

YEAR

- Contacting potential or existing customers to inform them about a product.
- ❖ Answering questions about products or the company.
- ❖ Asking questions to understand customer requirements and close sales.
- Enter and update customer information in the database.
- ❖ Ability to negotiate while maintaining a manner which shows sensitivity, tact, and professionalism.
- Speak clearly, concisely and effectively; listen to, and understand information and ideas as presented verbally.
- ❖ Ability to work in a fast-paced, team oriented environment.
- Assist and support administrative staff in their day to day operations.
- Coordinate with sales and marketing teams.
- Support sales staff in handling and documenting customer accounts.
- Correct discrepancies in customer account balances.
- Administrative support for all data entry on daily basis with MS Excel.
- ❖ Negotiating all customer service/collection billing issues on accounts.

ACADEMIC QUALIFICATION:

GOVT BOYS HSS Perumbavoor	12 th Science	2013-2015		
Anita Vidyalaya EMHSS	SSLC	2013		

SUBJECT

<u>Lang</u> <u>Know</u>	•	D.O.B	<u>Nationality</u>	<u>Religion</u>	Marital Status
	sh, Hindi, yalam	26/04/1997	Indian	Islam	Married

REFERENCE:

INSTITUTE

References would be furnished upon request.