



MOHAMMAD JABIR N

MECHANICAL ENGINEER



+971-563411246



jabirnalakath007@gmail.com



Dubai, United Arab Emirates



mohammad-jabir-n-98ab02144

ABOUT ME

Dedicated and detail-oriented Diploma Mechanical Engineer with a strong background in Quality Assurance/Quality Control and experience in automobile service. Seeking a challenging position where I can utilize my technical expertise, problem-solving skills, and industry experience to contribute to the success of a dynamic organization.

EDUCATION

Bachelor's Degree in Business Administration

Bharathiar University Coimbatore

Diploma in Mechanical Engineering

State Board of Technical Education Kerala

SKILLS

- Ms office
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously
- Problem-Solving and Analytical Skills
- Continuous Learning and Professional Development
- Auto Cad-To read drawings
- Lathe Work
- Automobile Repairing
- Ability to conduct quality checks and ensure compliance with specifications.

CERTIFICATIONS & TRAINING

- 15 Days of Industrial Training at **Kerala Automobile Limited** Thiruvananthapuram
- **Enginoid**-Workshop conducted by **IIT Hyderabad**
- Diploma in **Production Engineering**- Stud Council Certification

PERSONAL DETAILS

- **Nationality:** Indian
- **Date of Birth:** 22-11-1998
- **Passport No:** S5040431
- **Visa Status:** Visiting visa
- **Languages Known:** English, Hindi, Malayalam, Tamil

PROFESSIONAL EXPERIENCE

Piaggio - Kerala India

Service Engineer | Jan 2022 - May 2023

- Providing exceptional customer service by promptly addressing customer inquiries, concerns, and complaints.
- Supervising and training showroom service staff, including setting performance goals and providing ongoing coaching.
- Oversee the daily operations of the showroom service department, including appointment scheduling, workflow management, and service quality control.
- Building and maintaining strong relationships with customers, ensuring their loyalty and satisfaction.

Royal Enfield - Kerala India

Service Advisor | Jul 2019 - Jan 2022

- Scheduling service appointments and maintaining an organized schedule to optimize service efficiency and customer satisfaction.
- Coordinate vehicle drop-off and pick-up, ensuring smooth transitions for customers.
- Acting as a primary point of contact for customers, ensuring effective communication throughout the service process.
- Assessing customer service needs and providing accurate cost estimates, considering parts, labor, and any applicable warranties or service packages.

Ashok Leyland-Hinduja Foundries | Tamilnadu India

Quality Inspector | May 2018 - June 2019

- Performing detailed inspections of products, materials, and components to ensure adherence to quality standards and specifications.
- Preparing detailed inspection reports, including findings, measurements, and observations, using appropriate software or documentation systems.
- Identifying and addressing any quality issues or defects, working closely with production and engineering teams to resolve them in a timely manner.