

## SWARAJ UDAYAKUMAR M

**\( +971583084018** 

**聞 Dubai, UAE** 

#### **ACADEMIC CREDENTIALS**

May 2022 C LOGISTICS & SUPPLY CHAIN
MANAGEMENT

- Chartered Institute of
Logistics & Transport
(CILT)

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2016 C GHSS Madikai 1

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GHSS Madikai 1

#### **CERTIFICATE COURSE**

2014

BBA (Capital University, Jharkhand)
PDIFAS (Professional Diploma in
Indian Foreign Accounting with
SAP-FICO | 30/04/2021

- G. Tech Computer Education
- (Tally, QB & MS Office)

#### **COMPUTER PROFICIENCY**

MS Office  $\star\star\star\star\star$ Basic Operations  $\star\star\star\star$ Internet & Email  $\star\star\star\star\star$ 

#### LANGUAGES KNOWN



#### **PROFILE SUMMARY**

Compassionate & dedicated professional has a certificate in Logistics & Supply Chain Management and a BBA degree, along with one year of experience as an Operation Executive & DMC. Possess a solid foundation in the concepts and practices of Logistics & Supply Chain Management and have honed their skills in operations management, logistics planning, and supply chain optimization. With excellent communication, interpersonal, and leadership skills, they thrive in a fast-paced and dynamic environment and are constantly looking for ways to improve and innovate processes to drive results.

### **KEY SKILLS**

Team Work Work Ethic		Strategic planning		Leadership
Organization skills	Time Management		Project management	
Process improvement				

#### **EMPLOYMENT CHRONICLE**

# OPERATION EXECUTIVE & DMC Assistant | 17 Jun 2022-17 may 2023DTDC EXPRESS LTD

- Managed day-to-day operations, ensuring smooth and efficient business operations.
- Worked closely with the logistics team to plan and coordinate the movement of goods.
- Analyzed the supply chain process and identified areas for improvement in efficiency and cost reduction.
- Ensured a high level of customer service and met their needs in a timely and effective manner.
- Supervised a team of employees, providing training and support as needed.
- Prepared reports on key performance indicators (kips) and analyzed data to identify trends and areas for improvement.
- Established and maintained relationships with suppliers, negotiated contracts, and ensured timely delivery of goods.
- Conducted market research and analyzed data to identify potential new business opportunities and ensure the business stayed competitive.
- Monitored inventory levels and ordered new stock as needed to avoid stock-outs or overstock situations.

#### **INTERESTS**







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#### **REFERENCE**

Available upon request

#### AREA OF EXPERTISE

- Destination knowledge and expertise
- Strong negotiation skills
- Event planning and management
- Customer service and hospitality
- Multitasking and prioritization
- Marketing and promotional skills
- Cultural awareness and sensitivity Project management and coordination
- Vendor management and negotiations
- Logistics and supply chain management
- Risk assessment and mitigation
- Excellent communication and interpersonal skills

#### PERSONAL DOSSIER

Gender : Male

Date of Birth : 01/08/1998

Nationality : Indian Marital Status : Single

Address : Kerala, India, Pin: 671531

Passport Number : M3061770 Visa status : Visit visa

#### **DECLARATION**

I hereby declare that the above-mentioned information is true and I bear the responsibility for the correctness of the above-mentioned particulars.

**SWARAJ UDAYAKUMAR M**