



SHARUCK AHAMED.M

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Summary

To pursue a challenging career in a progressive environment where learning, innovation and creativity are encouraged, where my skills and knowledge can be enhanced to their maximum potential to contribute to the overall success and growth of the organization.

Experience

BUSSINESS COMMUNICATIONS LLC , DUBAI (SEP 2022 - OCT 2023)

PROJECT : ATLANTIS THE ROYAL (Lighting Control Systems)

TECHNICAL SUPPORT ENGINEER

- ✓ Offline graphics , Testing and Commissioning of Lighting Control system.
- ✓ Designing new possibilities for issues identified at site.
- ✓ Supervision of site work activities.
- ✓ Preparation of As built drawings based on the final site development.
- ✓ Designing of Lighting Control system based on the required specification
- ✓ Arranging required documents for Material inspections, Installation inspections, Commissioning inspections and final Graphics approval Inspection.

SKILLTECH , DUBAI (DEC 2021- AUG 2022)

✧ SALES Coordinator

- ✓ To generate leads from given database and identify decision makers within targeted leads and initiate the sales process.
- ✓ Inbound and outbound calls
- ✓ Handling orders by phone ,email,and have the correct prices ,discounts and product numbers .
- ✓ Quote prices,contract terms,warranties and delivery dates .
- ✓ Create sales order , Invoices,Delivery note and E-way bills

ROYAL ENFIELD SERVICE CENTER, COIMBATORE , INDIA (NOV 2020 - DEC 2021)

✧ ADVISOR

- ✓ Greeting customers and directing them to available mechanics .
- ✓ Answering questions about service outcomes and scheduling and booking appointments , vehicle drop off and vehicle pickup.
- ✓ Managing and overseeing the dealerships workflow and schedule.
- ✓ Calling customers to advise them about service changes and Maintaining positive customer relationship to ensure repeat business.

Core competencies

HVAC	Fire and Safety	Product Development	Root Cause Analysis	Estimating	Scheduling
Work Study	Simulation	Statistical analysis	Operations management	Manufacturing	

Software Skills

AutoCAD Solidworks Zoho Books Tally Prime Microsoft Office Philips Dynalite Builder

Skills

Leadership Team Work Critical thinking Flexibility Advance Thinking
Communication Co-ordinating Planning Time Management

Certifications

- HVAC Certified from Mastro lee Engineering & Management Consultancy
- Fire and Safety Certified from Mastro lee Engineering & Management Consultancy

Implant Training

Roots Industries India Pvt. Ltd, Coimbatore

February 2019

✧ Studied about sheet metal stamping & injection molding.

Royal Enfield, Tirupur

December 2018

✧ Studied about Automobile service, repairing.

Education

□ Bachelor of Mechanical Engineering	6.7	Dhaanish Ahmed Institute of Technology, Anna University, India	2020
□ XII	65%	Devanga Hr. sec. school, Coimbatore, India	2016
□ X	82%	C.S.I. Matriculation . Hr . Sec . School ,Coimbatore,India	2014

Academic Projects

- Pneumatic Multipurpose Machine
- Improvement of Scrap Removing Process From The Yarn By The Use of Electromagnet

Languages – English , Tamil (Native), Malayalam , Hindi (Beginner)

Name : SHARUCK AHAMED.M
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Visa Status : Visit Visa

Passport expiry date: 22/04/2031

Your Sincerely ,

SHARUCK AHAMED .M