



Rajeesh Thacham vayalil

Merchandiser

Effective merchandiser with 5+ years of experience. Skilled in store display design and setup. Seeking to raise sales for shelf solution outsourcing Group's clients. At retail optimization strategies created 50+ planograms for retail displays, exceeding sale targets by 10% per month

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📍 DUBAI, UAE

EDUCATION

Bsc electronics
Kannur university

04/2008 - 04/2012

India

SKILLS

Store display design & setup

computer knowledge

Good customer service

Effective Communication skill

Calmness under pressure

WORK EXPERIENCE

Indore sales person
T choithrams & sons

09/2016 - 04/2022

Achievements/Tasks

- Generating LPO, GRV stock availability checking both store and DC using SAP system application
- Responsible role in the physical stock counting and preparing the stock variance report
- Analyzing sales figures, customers reaction and market trends to anticipate product needs
- Maximise customer interest and sales level by displaying products appropriately

Customer service supervisor
T choithrams & sons

05/2022 - 08/2022

Achievements/Tasks

- Monitoring and supervising the performance of cashiers.
- Supervise cashiers to ensure adherence to direct customer service standards, grooming standards are maintained in compliance with company policy in the execution of void, refund and discount transactions; redemption of gift vouchers, bank points; and use of authorization passwords.
- Responsible for smooth cashiering and check-out services by ensuring that cashiers have adequate change, carry bags, printing rolls, Recharge cards etc. at their disposal at all times
- Handle customer complaints and assist cashiers in handling difficult customers. Follow up on customer complaints to ensure timely and fair resolution also records customer queries on non-available Products and suggestions and relay to Store Manager.

LICENSE & CERTIFICATES

UAE MANUAL DRIVING LICENSE (03/2021 - 03/2023)

LICENSE ISSUED AT DUBAI RTA

ACHIEVEMENTS

ACHIEVE BEST EMPLOYEE @ 2021 (01/2021 - 12/2021)

LANGUAGES

ENGLISH
Elementary Proficiency

HINDI
Elementary Proficiency

MALAYALAM
Full Professional Proficiency

TAMIL
Elementary Proficiency

INTERESTS

Seeking language

Interacting new people

Internet surfing

ORGANIZATIONS

T CHOITHRAMS & SONS (09/2016 - 08/2022)

CUSTOMER SERVICE SUPERVISOR