

JIBIN BABY

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Objective

An aviation enthusiast whose area of interest involves (but not limited to) being a Cabin crew, customer service agent Cargo agent, Ramp staff or a load controller or a ground handling agent.

Experience

05-01-2019 - 28-12-2020

Mithila Hotel

CUSTOMER SERVICE EXECUTIVE

I had addressed customer issues and resolve them in a timely and efficient manner. Support, represent, interact with customers on a variety of channels such as phone, email, and social media, and ensure that all valid customer concerns are being dealt with immediately.

08-2021 -

Ignite academy

ACEDEMIC COORDINATOR

In this role I'm trying to market our academy's course to clients, making good relationship between our academy and existing clients and new clients

Education

2015

Naipunnya school of management

Bcom commerce with computer application

2021

School of airlines and travel management (SATM)

Diploma in logistics and supply chain management .

2021

School of airlines and travel management (SATM)

Diploma in IATA cargo introductory course

School of airlines and travel management (SATM)

IATA DGR category 3

2021

Cedars international

Diploma in Hospital administration

2021

Load and Trim for Airbus

Projects

Website Creation

The project is all about create a Website to a company
(Flavours of Kerala pvt Ltd)

Achievements & Awards

Certificate of Accounting Fundamentals from CFI

Certificate in professional accounting and taxation

Language

Malayalam

English

Tamil

Hindi

Interests

Cabin crew

Customer service agent

Cargo customer service agent

Ramp staff

Personal Details

Date of birth - 10-02-1998

Nationality - Indian

Name of father - Baby Joseph

Name of mother - Sini Baby

Internship

Done internship in digital marketing in Glilead Digital.

Expected Salary

Rs 35000-40000 with food and accommodation.

Physical Appearance

Height: 190 inch

Weight : 85kg

Workshop

Cochin international airport

I had done 2 days workshop in CIAL under the guidance of CIAL academy, in that workshop, I had experienced the working of cargo section and I got a chance to experience the customer service of CIAL.

Port visit

I had visited sea port terminal kochi and experienced the working of the sea port, I had visited the warehouse of sea port and experienced the activities conducted in the warehouse