

Resume

ABOUT

My goal is to make clients happy, by using my communication with them and help them .

EXPERIENCE

Sporting Goods Sales Associate, Sport clothes

01/2020-08/2021
Algeria

Issued fishing/hunting licenses and processed background checks through the FBI for firearm sales while working in the sporting goods department.

Sales in discovery pass for Washington state. Skills Used cashier, forklift, stocking, and zoning.

Provided customer service and maintained store inventory.

Answered calls and transferred customers to other departments when necessary.

Assisted customers in locating desired merchandise, informed customers on the details of products, restocked and organized merchandise.

Ensured a safe and organized store environment. stock Accomplishments boosted sporting goods sales by keeping it fully stocked and zoned.

Provided excellent customer service to customers needing assistance with all sporting goods needs, to include selling fishing licenses, guns.

Customer Service Assistant, SURFSONIX INTERLABZ

09/2018-12/2019
Bengaluru, India

EDUCATION

Bachelor of Computer Science , Bengaluru University

2016-2019
Bengaluru, India



YOUCEF GAGAOUA

professional sales/Customers service

- Dubai, United Arab Emirates
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- gagaouayoucef@gmail.com
- 09/09/1997
- Saudi Arabia
- Algerian

SKILLS

- Critical Thinking
- Communication & Interpersonal Skills
- Customer Service Skills
- Teamwork skill
- Time Management
- Work under pressure
- Multi-tasking and Prioritization
- Active Listening
- Flexibility/Adaptability
- sales skills

LANGUAGES

- English , professional
- Arabic , professional
- hindi , communication