

## **Personal Profiles:**

Date of Birth: April 20, 1987

Nationality: Indian

Language: Hindi, Urdu, English

Religion: Islam

Marital Status: Married Passport No.: UO441256

Passport Expiry: January 12, 2030 Visa Status : Employment Visa License: **UAE Driver License** 

(Automatic)

License No.: 3940629

#### **Key Skills and Expertise:**

- Over 8years experience working in a retail environment
- Excellent problem-solving skills, able to work productively and instinctively with good initiative.
- Reliable, trustworthy and an excellent understanding of customer care and service
- Confident in communicating both over the telephone and face to face able to build good relationships with colleagues and customers excellent time management skills.
- Good in Visual Merchandising.

## **Education Qualification:**

High School leaving Certificate from"
U.P board"

10+2 from" U.P Board"

# **Vocational Training**

Basic Computer course from Orbit Computer Institute in 2008. Tally course from Orbit Computer Institute in 2008

Personal reference available upon request

# **Mohammad Asif**

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## **Career Objective:**

To work in a healthy, innovative and challenging environment in the area of sales & marketing or Retail industry, extracting the best out of me, which is conducive to learn and grow at professional as well as personal level thereby directing my future endeavors as an asset to an organization.

## **EMPLOYMENT EXPERIENCE:**

Company: Almoosa Investment Group (Falconcity Markets LLC)

Position: Supervisor FMCG (Non-Food)
Date: October 02, 2018 - Present

#### **Duties and Responsibilities:**

- Guiding customers to the items they need, replenishing the grocery shelves when items go out of stock, assisting with the checkout process.
- Answering customer inquiries or passing them on the appropriate department.
- Makes good display to attract more customer and Ensure that all products are properly tagged and labeled.
- Makes LPO for FCMG (grocery, beverage, DPH and LHH) section and follow up to the supplier for the delivery of items.
- Perform inventory control to avoid over stock and low stock.
- Manage product storage and rotation activities to reduce spoilages and damages.

Company: Majid AI Futtaim (Carrefour)
Position: FMCG ASSISTANT Supervisor
Date: Nov. 15, 2017 to May 2018

#### **Duties and Responsibilities:**

- Planning promotional displays by using a proper POS material for promotions, new arrivals, reduced to clear, etc.
- Executes good customer relations with keen knowledge and competence.
- Maintains the merchandising standards of the company in terms of displaying the products with their respective categories.

Company: Fucom LLC Geant Hypermarket, IBN Battuta Mall Position: CUSTOMER SERVICE ASSISTANT Section In-Charge (Non-Food) Date: Nov 6th, 2013 to Nov 15th 2017

## **Duties and Responsibilities:**

- Executes good customer relations with keen knowledge and competence.
- Maintains the merchandising standards of the company in terms of displaying the products with their respective categories
- Does the inventory a supplying the management the relevant requested reports pertain to the stock updates, orders, and, claims.