

Naresh D Chandavarkar

ITIL v4, MCITP, CCNA

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Summary: Dedicated IT professional seeking challenging position that would enable me to broaden my current skills and challenge my various abilities in a Network or Information Systems environment. Self-motivated and goal-oriented with an ability to prioritize in a multi-task environment. Strong organizational, interpersonal and communication skills. Looking for a organization that offers career growth and a chance to achieve goals through persistence and hard work.

Strengths: Network Administration and Maintenance and Exceptional combination of technical and communication skills. Effective mediator between Clients, programmers and end users. Experience in Server installation and configuration, networking, computer hardware repair and servicing, consultation, Software/Hardware installation and implementation.

Skills

Installation and Configuration:

- ✓ Server & Workstations: Windows 2016/2019 Servers, Red Hat Linux, Ubuntu Linux, Mint Linux, Suse9 Linux, Citrix Metaframe.
- ✓ Installation and configuration of VPN Server using FortiGate 300A, 600C, Juniper, Watchdog, SonicWall, CISCO 1800 to any compatible devices. Using Static, DMVPN and DDNS.
- ✓ For Remote Users: Citrix Meta Frame and XP. Microsoft Terminal Server, RDS
- ✓ Installation and Configuration of Hardware clustering on windows-based OS.
- ✓ Email Servers: Office 365, Exchange 2019, Mimecast, Google Apps Suite, MDAemon, MailMarshal, VPOP3, Kerio Mail Server @Mail server and Client.
- ✓ All Office Automation and Windows based Application Software Installation and configuration.
- ✓ SAP Client installation and BASIS Administration.
- ✓ ERP/Software

SAP ECC.6.0

Orion 10.5: Oracle 10g based ERP Software client installation and Database Backup and Maintenance.

iPack: Oracle 10g Based Software for Logistics purpose client installation and Database Backup and Maintenance.

Micros Fidelio: Micros 9700 HMS for POS and Opera for Hotel Management software.

Prologic: Hotel Management software and POS software Installation and maintenance.

IT Security :

- ✓ Firewalls: Installation and Configuration of FortiGate-600c, Juniper-SRX550, SonicWALL-NSA series, Cisco PIX Firewall 515R, FortiGate 1000c with analyzer,
- ✓ Excellent understanding of IDS(Intrusion Detection System) and IPS(Intrusion Prevention System) on firewall configuration,
- ✓ Antispam: Mimecast, Barracuda, Postini.
- ✓ Excellent maintenance with in-depth understanding of security in networking environment, UNIX/NT networking and windows based networking.
- ✓ Network Performance and Bandwidth Monitoring Tools using SNMP: ManageEngine OPmanager.

Networking:

- ✓ Network Designing, Structured Network cabling using for IT/Communication environment using UTP, Coaxial, Fiber Optic etc.
- ✓ Components: Core Switches, Manageable and Unmanageable Switches, Layer 2/3 Switches, Routers.
- ✓ Configuring and administering of ADSL, DDNS, Leased Line Circuit with Various Routers and Bridges.
- ✓ Installation and configuration of Wireless Access point and Site to Site Wireless Bridges (long range) using high gain omni directional Antennas up to 14DBi, Directional Antennas upto 24DBi, Sectoral Antenna 16DBi. Used Products: 3COM, US-Robotics, SMB, D-link, Linksys, Cisco, HP etc.

Hardware Platform:

Expertise with all types of Brands and models of Desktop PCs, Laptops. And various standalone printers and Network printers like EPSON, Brother, Toshiba, QMS Magic Color, HP LaserJet, DeskJet, Bubblejet, InkJet, Plotters etc.

Server Installation and Configuration of HP DL380, ML570 G5 AND G6 MODELS, DELL POWEREDGE 2950, IBM X3650 M2, X3400, IBM Blade Server H. with SAN Storage etc.

Professional Experience:

Asst.IT Manager

Year 2021-Present

Interluxury Group LLC (www.interluxury.com)

Handling over all infrastructure, including Veeam Backup, VMware 12 servers, Exchange 2019 with Barracuda Email Security Gateway, FortiGate 401e firewall, Aruba Access controller, Cisco APs and Access Controller, Avaya Epbx, supporting 30 remote outlets across UAE and International locations, Italy, Germany, Swiss, Hongkong, UK and India. Infra related support to BC365 team with the Equinix Hosted Datacenter, Handling, Managing Mimecast email security gateway. ESET Antivirus administration.etc.

Deputy IT Manager

Year 2005-2020

RAK Ceramics (www.rakceramics.com)

Worked as an Deputy IT Manager, Handling more than 1000 nodes in various platforms of RAK Ceramics Group of companies such as KLUDIRAK, RAK PORCELAIN, RAK PAINT, ELECTRO RAK, Al Hamra Fort Hotel & Beach Resorts (www.alhamrafort.com), RAK English Speaking School (www.rakess.net), HAMRA AIR, RAK AIR, LATICRETE RAK, RAK GLASS, KHATT HOTEL, AL HAMRA CONSTRUCTIN COMPANY, AL HAMRA REAL ESTATE, AL JAZIRAH FARMS, AL HAMRA POWER PLANT, RAK LOGISTICS, RAK LEASING, DANA JETS, AL HAMRA ALUMINIUM etc

- Provides prompt support to all of our joined venture companies like Pioneer Cement RAK, CSEM RAK, BEAUFORT RAK, RESTOFAIR RAK, SPIRA INTL.etc.
- Involved into all kind of I.T. Infrastructure maintaining and managing in various branches which is located in India, Italy, Germany, Sudan, Iran, Bangladesh and China.
- Providing Remote support to all the branches.
- Monitoring switches, routers, access controls using ManageEngine OpManager.
- Responsibility for IT Security and network administration, managing, maintaining IT Infra. Datacenter maintenance.
- Server Hardware and Software installation, Network Infrastructure Designing and Planning and involving in all our projects like KHATT HOTEL SPA., AL HAMRA REAL ESTATE, AL JAZIRAH FARMS OFFICE, RAK LOGISTICS, KLUDIRAK, RAKPORCELAIN, RAK ENGLISH SPEAKING, CSEM- RAK, RAK CERAMICS-INDIA, RAK CERAMICS-SUDAN, RAK CERAMICS-IRAN, AL HAMRA MALL etc.
- Installation and Configuration and Maintaining Domain and File Servers and maintenance and assigning policies to the users, Installation and configuration of Citrix Server for remote client, Proxy and Web-filter Server, POP3 Server and Antivirus servers, Upgrade and configured network equipment's (Switches and routers).
- Actively Involved in Implementation of SAP and Oracle Based ERP Software (Orion 10.5 by 3i Info Tech) where around 500 users utilizing the application for day to day works.
- Improved process methods, reducing expenditures and minimizing total man-hours for all projects.

Major Projects:

1. Openscape VOIP EPABX rollout to UAE office to all the overseas branches.
2. Microsoft Office 365 rollout for UAE and Overseas.
3. Fiber Optical Cable connectivity to 11 Plants & Showrooms.
4. CCTV installation and commissioning RAK Ceramics Head Office.
5. DM-VPN using CISCO 1800 to all the overseas branches.
6. Site to Site VPN to all the 9 Showrooms in UAE.
7. Video Conferencing between Head office to all the overseas branches.
8. Computer Hardware upgrades to all the departments.
9. IDF restructuring and Upgradation.
10. Global O365 rollout
11. Global Antivirus Rollout.
12. Mimecast Email Security Gateway Global rollout.

Network Administrator

Year 2000 - 2003

RAK Ceramics and RAK English Speaking School (www.rakess.net)

- Responsibility for network administration and troubleshooting, network \ installation, hardware and software installation, diagnosis and development of solutions
- Managing 7 Compaq ML 530 Servers with 250+ clients, Upgrade and configure network equipment (hubs, routers, and switches) for use on operational networks.
- Assemble and distribute systems to operational users.
- Successfully completed three-station LAN installation that included all related cabling.
- Completed an upgrade of the network from 10base2 client wiring to 10baseT wiring, which included WAN connections to an off-site work location during the upgrade with no loss of work time.
- Assisted in Digital video shoot and digital video file transfer/editing.
- Improved process methods, reducing expenditures and minimizing total man-hours for all projects.
- All types of Printers servicing, repairs etc.
- Email server Installation and maintenance and also designed
- British School website designed <http://www.rakess.com>
- IMS(Capita) Software Installation and Supervising.
(Includes Fees Ledger, Financial Management System, Assessment Manager, Star Database)

Network Technician:

M/s.Khoday India Limited Bangalore, India

- Responsibility for maintain, repair, service and troubleshoot All types of Branded unbranded Desktop PCs, Laptops, Desk jet, Laser Jet, Network Printers, Installation of workstations and troubleshoot, Cabling etc.
- Setup and managed the Internet Connection using SMTP, DNS, and firewall.
- Supported Outlying Offices with either direct on-site or phone support for resolving network problems.
- Setup and maintained company-wide virus scanning software on both servers and client.
- Designed and deployed an extension of the network to a division of the organization using dialup for connectivity.

Hardware Technician: Year 1993-1997

M/s.Featherlite Corporation Bangalore, India

- Assemble, repair, maintain, and trouble shoot PCs, printers, Install software, TCP/IP configuration of Windows 95/98, networking in Windows NT 4.0, Installation of windows NT server/Workstation and installation of network interface cards(PCM-CIA)
- Design, testing, implementation, subsystem interface, operation and maintenance of information systems software.
- Analyzing the existing networks, developing new network requirements, evaluating new network products and services for meeting the growing needs for data network infrastructure and reach higher network efficiency.

Education:

- ITIL® V4 Foundation Certificate in IT Service Management (Certificate number: GR671265820NC)
- Six Sigma Yellow Belt Professional, from 6Sigmastudy
- Scrum Fundamentals Certified from SCRUMStudy.
- Computer Industry Knowledge by Brain Bench Inc. USA.
- Graduate in Bachelor of Arts. Dharwad University, India.
- Post Graduate Diploma in Advanced Computer Studies. SPAN Computer.
- Diploma in Hardware and Networking. Govt. Of India.
- Microsoft Certified Professional (MCP). ID# D446-4756
- Microsoft Certified IT Professional (MCITP). ID# D452-2631
- Microsoft Certified Technology Specialist (MCTS). ID# D451-5155
- Cisco Certified Network Associate (CCNA) ID#408044172574JKDI

Personal Details:

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Karnataka State, Pin code 581323, India.
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