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New Al Nahda, Sharjah



# DINTO VINCENT



CAREER

Seeking a good carrier with automotive sector and responsible position in reputed company. Ensure credible performance to work towards exceeding the set of goals contribute the organization.

HIGHLIGHTS

### PROFESSIONAL EXPERIENCE

# SERVICE SUPERVISOR CUM ADVISOR ROYAL ENFIELD HERITAGE AUTOMOTIVES / THRISSUR, KERALA / 2022 MARCH - 2022 OCTOBER

- Greet customers when they arrive at the parts and service center and direct them to an available mechanic
- Consult with mechanics about necessary repairs and possible alternatives to expensive work
- Manage and oversee the service center's workflow and scheduling
- Call customers to inform them of changes in service or to let them know their vehicle is ready for pick-up

# COUNTER SALESMAN GRAND AUTO SPAREPARTS / THRISSUR, KERALA / 2021 - 2022

- Collecting parts enquiry information from customers and deliver the parts after invoicing.
- Follow up different auto parts enquiry from the garage technicians and supervisor.
- Reporting low quantity spares to purchase and New parts enquiryfrom the customers
- Annual physical counting of parts and reporting to manager.
- Maintain relationship with existing customer and posting digital marketing also.

AUTO MECHANIC Srivari Honda/ Thrissur, Kerala / 2017 - 2020

- Generating detailed diagnostic auto reports of each client and increasing customer satisfaction.
- Disassembled units and inspected parts for wear, using micrometers, vernier calipers
  - Preformed routine and scheduled maintenance services such as

#### EDUCATION

MECHANIC (MOTOR VEHICLE)
PASSED ON 2017 AT ST MARY'S
ORPHANAGE TRAINING CENTRE

VISIT VISA HOLDER

UID No: 229791395 Passport No – T8857037

#### PERSONAL DATA

Nationality -India

Marital Status - Single

D.O.B - 02/10/1996

#### LANGUAGES KNOWN

MALAYALAM ENGLISH HINDI

## SKILLS

Technology Adoption

Hard working

Troubleshooting

Customer Service

- oil changes, lubrication lines, and exhaust systems
- Providing recommendations for components such as tires, wipers, lights, fluid levels, air filters, suspension and drive condition.
- Followed checklists to ensure all important parts were examined, including belts, hoses, spark plugs, brake and fuel systems, wheel bearings and other potentially troublesome areas.
- Following company procedures to maintain the workenvironment in a neat and orderly

Ready to work any place any auto sector