



MOHAMMED FAZIL

ADDRESS

DUBAI

CONTACT

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EMAIL

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CAREER OBJECTIVE

To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction, self-development and help me to achieve personnel as well as organizational goals.

EDUCATION

2014

SIR SYED ENGLISH SCHOOL PAVARATY
Completed SSLC
80%

2016

ALEEMUL ISLAM HSS PADOOR
Completed Higher Secondary Education (+2)
under Kerala State Board
70%

2019

BBA with AIRLINE & AIRPORT
MANAGEMENT
Completed Graduation in
Annamalai, university

WORK EXPERIENCE

- Training on Airport operation at **COCHIN** international Airport 2018
- Training on Air Freight Operation And Airport Warehouse Handling
- Worked as Executive Staff **HALA TOURS & TRAVELS**
- Worked as Data Entry Operator **Al Hana Modern Medical Center** (Al Jafiliya UAE)

PERSONAL SKILLS

HARD WORKING



ADAPTIVE



TEAM WORK



CREATIVE



LANGUAGES KNOWN

	READ	WRITE	SPEAK
ENGLISH			
MALAYALAM			
HINDI			

RESPONSIBILITIES

- resolve product or service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem; expediting correction or adjustment; following up to ensure resolution
- the ability to stay calm and collected while dealing with frustrating situations
- build sustainable relationships of trust through open and interactive communication
- Handle complaints, provide appropriate solutions and alternatives within the time limits, and follow up to ensure resolution
- Customer orientation and ability to adapt/respond to different types of characters
- Customer orientation and ability to adapt/respond to different types of characters
- Meet personal/team sales targets and call handling quotas

COMPUTER SKILLS

Operating systems:

- Microsoft Windows

Application packages:

- Microsoft office

❖ I hereby declare that the above furnished detail is true as per best of my knowledge.

PERSONAL DETAILS

Date of Birth : 04 june 1997
Sex : Male
Religion : Muslim

PASSPORT DETAILS

Indian passport

Number : N0733644
Date of issue : 08-07-2015
Date of expiry : 07-07-2025

HOBBIES



Playing games



Travelling



Reading Books



Listening Music

MOHAMMED FAZIL
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