## SHAMSHEER THATTINPURATH

Sales Representative

To work in an organisation were I am able to contribute to the organisations growth and profitability with my skills and in turn get an opportunity to gain, expose and expertise that would help to build a promoting and successful career.



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11 December, 1996

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# WORK EXPERIENCE STORE INCHARGE

Jumeirah Trading Company Limited

06/2019 - 07/2022

Riyadh Saudi Arabia

Baskin Robbins (Galadari Icecream Company)

Achievements/Tasks

- Achieve agreed upon sales targets and outcomes within schedule
- Staff Ensure High levels of Customers Satisfaction Through Excellent Service
- Maintain outstanding store condition and visual merchandising standard

## SECTION SALES ASSOCIATE

**LULU International Group** 

02/2016 - 04/2018

Doha, Qatar

Lulu Hyper Market

Achievements/Tasks

- Expedite the resolution of customer problems and complaints to maximize satisfaction
- Coordinate sales effort with team members and other departments
- Maintaining positive business relationships to ensure future sales

### RETAIL SALE ASSOCIATE

LOUIS PHILIPPE 05/2014 - 01/2016

Kannur ,Kerala ,INDIA

Louis Philippe Kannur Man's Fashion

Achievements/Tasks

- Greeting and directing customers
- Knowledge of inventory stocking procedures
- Inform customers about discounts and special offers

## **EDUCATION**

#### **HIGHER SECONDARY**

Chovva Higher Secondary School

04/2007 - 05/2009

Kannur. Kerala, India

#### **SKILLS**

Interpersonal Skills

**Customer Service Skills** 

Team Work Skills

**Problem Solving Skills** 

Critical Thinking

**Administrative Skills** 

Time management

#### **LANGUAGES**

**English** 

Native or Bilingual Proficiency

Arabic

Full Professional Proficiency

Hind

Native or Bilingual Proficiency

Malayalam

Native or Bilingual Proficiency

# PASSPORT DETAILS/VISA STATUS

PASSPORT NO: N4939178

ISSUE DATE: 16-11-2015

EXPIRY DATE: 15-11-2025

VISA STATUS: Visit Visa

EXPIRY DATE: 12-10-2022