



YOUSIF YASSER

MOHAMED ABDALNOUR

Sales Assistant

CONTACT ME

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Deira, Dubai, UAE.

EDUCATION

Course Studied

**Diploma in Mechanical Engineering
From Kordofan University**

2023

SKILLS

- Self Confidence
- Attention to detail
- The skill of asking questions
- Fast learner
- Problem solving skills
- Unctual and work hours disciplined
- Able to work as team member
- Computer skills
- Negotiation skills
- Able to achieve the desired target

WORK EXPERIENCE

Sales Assistant

2022 - 2023

Aber Electronics Shop

- Provide accurate information (e.g. product features, pricing and after-sales services).
- Answer customers' questions about specific products/services
- Conduct price and feature comparisons to facilitate purchasing
- Cross-sell products.
- Ensure racks are fully stocked.
- Manage returns of merchandise

Sales Assistant

2021 - 2022

Al Fayrouz Perfume

- Inform customers about discounts and special offers.
- Provide customer feedback to the Store Manager.
- Stay up-to-date with new products/services.
- Greeting and directing customers.
- Cross-sell products.

Packaging Worker

2020 - 2021

Sudan Basket

- Manage returns of merchandise.
- Coordinate with the Retail Sales Representatives team to provide excellent customer service (especially during peak times).
- Inform customers about discounts and special offers.
- Provide customer feedback to the Store Manager.
- Stay up-to-date with new products/services.
- Greeting and directing customers.

Sales Assistant

2019 - 2020

Mondial shoes

- Ensuring high levels of customer satisfaction through excellent sales service
- Maintaining outstanding store condition and visual merchandising standards
- Assist with the sales process by maintaining a fully stocked store.
- Manage point-of-sale processes
- Actively involve in the receiving of new shipments
- Keep up to date with product information
- Accurately describe product features and benefits
- Follow all companies policies and procedures
- Maintain outstanding store condition and visual merchandising standards
- Maintain a fully stocked store
- Ascertain customers' needs and wants