

A challenging position utilizing the abilities developed through my experience and education that will help in the operations of the Organization. Right now, looking for a Job in an organization company or team that wants top performers who have a track record to prove their ability also where I can utilize my skills, knowledge and experience for the growth of the company.

### **COMPUTER PROFFICENCY**

Microsoft Word Excel PowerPoint Data Entry Internet

#### **EDUCATION**

Bachelor of Business Administration, SJB College of Management Studies, Bangalore, India. Bangalore University- 2019]

PRE-UNIVERSITY COURSE PUC Govt HSS Anchal West, Kerala Board- 2016

# LIJIN S

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Flat No# 602 Trio-02 Building Al Nahdha-02 19 A street , Dubai

#### **WORK EXPERIENCE**

Accenture Services Private Limited (Accounts Payable)
Nov2019– Dec 2020

Accenture is a Global management consulting, technology services and outsourcing company. Committed to delivering innovation, Accenture collaborates with its client to help them become high performance business.

## Responsibilities as a Transaction Processing Associate:

- Vendor Master Data Responsible for vendor code Creation and Amendments for in SAP.
- People management Handling 3 region (UK, USA & Germany).
- o Resolved queries related to Vendor Master Data.
- Provided help to others in completing their work during high volumes
- Currently the Local Process for Vendor Master Data
- Ensuring and working towards the breaks do not age more than 3days and based on ageing prioritize the breaks to auctioning and resolving.
- Handling the urgent request for making the payment to vendor and Ensuring On time processing of invoices
- Accenture has invented 'Foxtrot' process for Amendments ex: Bank details and contact details (email address & contact Number) Also Foxtrot expert, Certified by Accenture.
- Responding to the Emails based on priority in a timely manner and communicating with internal operational hubs in order to develop the action plan and to find the resolution for pending breaks.
- Achieving stringent daily / weekly and monthly volume targets as defined in the SLA along with providing real time support to queries/escalations from clients.

#### **HOBBIES**

Reading Music Cooking Travelling

#### PERSONAL INFORMATION

Date of Birth: 17/09/1998 Marital status: Unmarried

Gender: Male

Languages Known: English,

Malayalam, Kannada, Tamil

Nationality: Indian Passport No: T8138690 Visa Status: Visit Visa Visa validity: 14-Feb-2021

- o Daily work allocation and task assignments.
- o Handling client's calls, email, escalations, queries and issues within the team.

## **CERTIFICATION**

Logistics and Aviation 2019-IIAAM Foundation

### **REFERENCE**

K.M Unnikrishnan Retired Area Manager of Air india kmu\_nair@yahoo.com +91 9844083009

# **SKILLS**

- Ability to shift priorities to adjust to changing business demands.
- Always trying to achieve the highest level of customer satisfaction.
- o Able to handle problems quickly and efficiently.
- Ability to work in a fast-paced environment and prioritizes key tasks accordingly.
- Creating a workplace atmosphere where all employees feel at ease ad motivated to work.
- Good Communication skills
- o Team Work

## **DECLARATION**

I hereby declare that the foregoing information is correct and complete to the best of my knowledge and belief.

Thanking you, Lijin S