

FAZIL ISMAIL

@ Fazil13811997@gmail.com

+971528376553

Al Salem Tower, Flat 930, Al Nahda 2, Dubai, UAE



Objective

To be a part of a growth oriented challenging environment where my accounting skills are utilized to the optimum and to gain knowledge from all fields. A place where I can use the best of my abilities for the growth of the company and myself; and to put my full potential for the achievement of company's goals and objective.

Experience

Qurve Inc

08/07/2018 - 13/5/2021

Senior Executive - Credit Card Department

- Identified and reported suspicious transaction activity to fraud analytics team for review.
- Accepted credit card payments and updated customer accounts with correct balance information.
- Handled customer service inquiries and processed requests for service or maintenance needs.
- Opened new credit card accounts from customers and obtained required information.
- Boosted revenue by cross-selling add-on service plans with existing customers.

Education

Mahathma Gandhi University

2018

B. Com Computer Application

Kerala Higher Secondary Board, Govt. of Kerala

2015

Plus Two (Commerce)

Board of Public Examination, Govt. of Kerala

2013

S S L C

Additional Qualification And Awards

Graduated Course on Tally ERP9

Skills

- Tally ERP9
- MS Office
- Hard Working
- Communication
- Building Relationships
- Accurate



Languages

English : Read, Write, Speak

Malayalam : Read, Write, Speak



Personal Details

Date of Birth : 12/08/1997

Marital Status : Single

Nationality : Indian

Gender : Male

Hobbies : Travelling, Games

Passport Number : T1847020

Visa Status : Visiting Visa