# Resume



### BINOY GOPI.

**DUBAI- UAE** 

Mobile: +971 55 2467 166 Email: biinoygs@gmail.com

#### **VISA DETAILS**

# **Employment Visa**

Passport Number: M6583567

#### **DRIVING LICENSE**

## Valid UAE Driving License.

License No: 130651.

## **COMPUTER PROFICIENCY**

- ZOHO BOOKS, QUICK BOOK
- BEAMS SOFTWARE.
- Microsoft Office.

#### **OBJECTIVE**

To be a part of high caliber professionals in a progressive organization, thereby sharpening my own professional skills, while at the same time contributing my best to the overall development of the organization.

#### **WORK EXPERIENCE & RESPONSIBILITIES**

1. Employer : MAF FIRE & SAFETY EQUIPMENT TR.

Department : Sales & Marketing.

Company Profile : A Reputed Fire & Safety Equipment

Trading company in UAE (Branches in

Dubai, Abu Dhabi, Sharjah)

Duration : OCT 2020- Present Designation : Sales Coordinator.

- Coordinating the sales team by managing schedules, filing important documents, and communicating relevant information.
- Handling calls, emails, and messages regarding Sales domestic and International, answering customer queries, informing them of delays, arranging delivery dates.
- Handling orders by phone, email, or mail and checking the orders have the correct prices, discounts, and product numbers.
- Identifies business opportunities by identifying prospects and evaluating their position in the industry, researching, and analysing sales options.
- Setup biweekly meetings with sales executives to arrange and coordinate prospect clients and managing existing clients.
- Aiming to achieve monthly and annual targets.
- Responding to complaints from customers and give after-sales support when requested.
- Review industry by specific pricing and commission structures to ensure that our prices and commission remain competitive.
- Negotiate/close deals and handle complaints observations.

2. Employer : GOLDEN DOLPHINS SUPPLIES.

Department : Sales & Marketing.

Company Profile : A Reputed Trading (Hospitality Supplies,

Staff Accommodation Furniture, PPE/ Safety Work wear) Company in Ajman,

UAE.

Duration : JAN 2017 – SEP 2020

Designation : Sales Coordinator/ Accounts.

- Builds business by identifying and selling prospects maintaining relationships with clients.
- Set up meetings with potential clients and listen to their demands and concerns.
- Ensure the availability of stock for sales and demonstrations.
- Handle monthly, quarterly and annual closings.
- Ensure timely bank payments.
- Negotiate/close deals and handle complaints observations.
- Negotiating contracts and packages.
- Collaborate with team members to achieve better results.
- Dealing with telephone and email enquiries, creating and maintaining filing system.
- Actively seeking out new sales opportunities through cold calling and networking.
- Estimate or quote prices, payment terms, warranties and delivery dates.

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#### **AREA OF INTEREST**

- Coordination.
- Administration.

## LANGUAGES KNOWN

English, Hindi, Malayalam, Tamil.

# PROFESSIONAL STRENGTH

- Communication and negotiation skills.
- Problem solving skills in crucial situations.
- Core strength of working in a team based environment, through hands on approach.

#### PERSONAL PROFILE

Date of Birth: 26th MAY 1983

Nationality : INDIAN Sex : Male. Status : Married. 3. Employer : IVOX TECHNOLOGIES DUBAI, UAE.

Department : Technical

Company Profile : A Reputed IT & Security Provided Company

In Dubai, Carried out Security Systems and

all services related to IT.

Duration : MAR 2014 – MAY 2016.

Designation : Sales Executive.

 Builds business by identifying and selling prospects maintaining relationship with clients.

- Supervise and coordinate the activities of the staffs.
- Prepares reports, presentations.
- Assign jobs and duties to office staff as needed.
- Schedules appointments and meetings for executives and upper-level staffs.
- Aiming to achieve monthly and annual targets.
- Organising sales visits.
- Collaborate with team members to achieve better results.
- Dealing with telephone and email enquiries, creating and maintaining filing system.

4. Employer : TAURUS GROUP Sharjah,

Department : Administration

Company Profile : A Reputed hydraulic Company in UAE,

Branches in Dubai, Sharjah, Ajman. Carried out major Ship repair activities in all UAE Ports

and all other kind of hydraulic works.

Duration : DEC 2011- JAN 2014
Designation : Sales cum Admin.

## ACADEMIC PROFILE

- MCA (Master of Computer Application), Kerala, India.
- BSc Computer Science, Kerala, India.

#### **DECLARATION**

I hereby declare that the information and facts stated above are true and correct to the best of my knowledge and belief.

BINOY GOPI.