



S. SHANMUGA VELRAJA

WORK EXPERIENCE:

PROFILE:

To work in a competitive environment and to give excellent performance in whatever jobs assigned.

CONTACT:

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PERSONAL DETATAILS:

- ◆ NATIONALITY: Indian
- ◆ VISA TYPE : Resident visa (78419926349017)
- ◆ VISA EXPIRY :02/03/2024
- ◆ PASSPORT NO: N0173533
- ◆ DOB : 22nd July 1992

LICENCE:

- ◆ MOTORCYCLE LICENSE NO 1
- ◆ LICENCE NO: 4361731
- ◆ EXPIRY DATE: 20/10/2024

EDUCATION:

St.Antonys Higher secondary school
Higher Secondary Examinations.
[June-2009]–[April-2010]

NEW YUMMY RESTAURANT -INTERNATIONAL CITYDUBAI [CASHIER & SUPERVISOR] [LAST 6 MONTH (10-NOV-2021 TO PRESENT)]

- Led by example to maintain team motivation, ensuring daily tasks were performed accurately and efficiently.
- Dealt with customer complaints and rectified product and service issues.
- Built customer retention and satisfaction by delivering top-quality service.
- Identified operational problems and proposed solutions to management, improving service efficiency.
- Operated cash registers with proficiency during high-volume shopping times, reducing customer queues.
- Regularly cleaned and straightened work areas, ensuring stores stayed tidy in line with company standards.

AL WALITH GAS STATION - JEDDAH KSA [SUPERVISOR] [14-DEC-2015]–[28-AUG-2020]

- Dealt with customer complaints and rectified product and service issues.
- Led by example to maintain team motivation, ensuring daily tasks were performed accurately and efficiently.
- Managed staff rotas, planning workloads effectively and strategically.
- Responsible for product and process quality of automotive and industrial products
- Analysing the report of the product damage during production and giving suggestion to improve product standard.

MARUTI SUZUKI PILLAI & SONS -THANJAVUR [CARMECHANIC & FINAL INSPECTOR] [18-SEP-2014] – [15-OCT-2015]

- Carried out full technical and diagnostic tests to assess vehicle issues and provide best-possible resolutions.
- Repaired brakes and changed fluids to deliver safe vehicles.
- Handled heavy equipment and tools, from multi-purpose jacks to mobile column lifts.
- Attended regular safety training meetings, minimising garage risks for staff and customers.

RENAULT NISSAN AUTOMOTIVE INDIA PVT LIMITED-CHENNAI [Service Technician] [4-AUG-2010] [10-SEP-2014]

- Inspected set sample of products for defects, ensuring compliance with design standards.
- Reviewed incoming goods against specifications, rejecting inadequate materials, components and finished products.
- Reported faults, damages, and Control Check Point (CCP) rejections.
- Calibrated tools and equipment to meet safety and performance requirements.