



ASHIK AHAMMED M.P

CUSTOMER SERVICE EXECUTIVE

PROFILE

Interpersonal and efficient customer service executive with better experience in sales and money management. Dedicates time to helping and communicating with customers to build trust and develop long-term working relations. Adapts naturally to a variety of tasks although working as a cashier is the most proficient role performed by far.

PROFESSIONAL EXPERIENCE

Grand Hypermarket | *Sales Executive cum Cashier* March 2021– Present

- Providing excellent shopping environment to customers and generating maximum business results
- Devising and implementing the organization's sales strategies.
- Perform cash, credit card, and check transactions accurately

Soch | *Sales Associate* Feb 2020 – Feb 2021

- Seek clients and provide information to interest them in buying products sold in company name
- Billing and sales management
- Maintain merchandise standards in order to aid loyal shopping experiences

Louis Philippe | *Sales Associate* Feb 2018 – Feb 2019

- Assist customers by providing knowledgeable consultations and demonstrate applications
- Maintain merchandise standards in order to aid loyal shopping experiences
- Assist Branch Manager in supporting operational priorities and related functions

EDUCATION

12th Standard | *HSE Board Kerala*
July 2013– March 2015
Kozhikode - Kerala

10th Standard | *Kerala State Board*
June 2012– March 2013
Kozhikode - Kerala

CONTACT

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📍 RIYADH, KSA

SKILLS

- Sales management
- Merchandising
- Product advertising
- Communication skills
- Customer service
- Cash Handling
- Point-of-Sale systems
- Teamwork
- Microsoft office application
- Tally

INTERESTS

Fitness
Sports
Films

REFERENCES

Supervisor | Grand Hypermarket
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