



RAHUL GOPALAKRISHNAN

Enhance team performance and maximize customer satisfaction by strategically managing calls and implementing process improvements. Successful at training and mentoring employees to promote culture of collaboration and continuous improvement.

CONTACT INFO

Malayil house , Statue
Junction , Mattancherry PO
Ernakulam , Kerala

rahulgm1135@gmail.com

8138088321

EDUCATION

2016 - 2019

Bachelor of Business
Administration
MG University (SRBS College
mattancherry)

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SKILLS

Customer Service

Organization

Communications

Ms office

Team Management

Tally

WORK EXPERIENCE

Purandara Laser Technologies

Customer Service Management

2019 - 2021

- Consulted with outside parties to resolve discrepancies and create effective solutions
- Responded to customers requests for products , services and company information
- Scheduling and costing of jobs

Purandara Laser Technologies

Accounts (Training)

2018 - 2019

- Collected and analyzed client's data and financial transactions documenting accounting control procedures
- Maintains financial records ensure proper recording of operations required to the financial workflow

PROJECTS

Workers Participation In Management

- successfully Completed project on the basis of topic Workers participation in management in purandara laser technologies

INTERESTS

Gaming

Traveling

Singing

Sketching