



MUHAMMED SIHABUDHEEN

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Objective

Sales professional with 7+ years experience in lead generation and lead qualification, proven customer service, and communication skills to effectively fill the Sales Associate role in your company.

Experience

- Colourspot Printing & Graphics LLC Abu Dhabi** June 2021 - Present
Filing Clerk
 - Maintained office schedule and filing system.
 - Worked as a friendly and helpful clerk, renowned for fast and excellent service.
 - Contributed to an organized workplace by maintaining filing systems as well as the company calendar.
- Fatima Hypermarket, Kerala, India** May 2018 - April 2021
Sales Associate
 - Adhered to all store policies, rules and regulations.
 - Handles all merchandise with care and packed customer bag neatly.
 - Brought forth an energetic attitude and positive work-ethic.
 - Settled customer dispute in a professional and pleasant manner.
 - Remained punctual and process at all times.
 - Mentored Junior cashiers and new employees.
- Almarai Emirates Company LLC** May 2011 - April 2018
Merchandiser
 - Worked to ensure a positive and hassle- free customer experience.
 - Identified and maximized sales opportunities, increased customer retention rates.
 - Worked to ensure a neat and attractive environment, and assisted in the set up visual displays.
 - Handled food with sanitation and safety in mind.
- Mega Mart Al Ain** May 2008 - May 2011
Sales Assistant
 - Brought forth the ability to multitask and prioritize.
 - Focused on being punctual, hard working and reliable.
 - Brought forth a customer- centric attitude.
 - Answered any questions regarding inventory, sales and promotions.
 - Provided customers with relevant information and suggestions.
- ICHSS Santhapuram** June 2005 - March 2011
Teacher
 - Modified lessons to meet the needs of all students.
 - Maintained organized files and documentation of each student's progress.
 - Provided optimal instruction and academic support to students.
 - Created and implemented lessons plan based on child-led interests and curiosities.
 - Upheld the highest standards of honesty and integrity.

Education

- **FM HSS Kerinkallathani** 1995
SSLC
- **Hindi College Perinthalmanna** 2003
B. A Hindi

Skills

- Teamwork
- Effective Time Management
- Adaptability
- Ability to Work Under Pressure
- Fast Learner
- Ability to Work in a Team
- Customer Service
- Communication Skills

Languages

- English
- Arabic
- Malayalam
- Urdu
- Hindi

Personal Details

- Date of Birth : 15/01/1980
- Marital Status : Married
- Nationality : Indian
- Gender : Male
- Driving Licence : Manual Light Vehicle License