

SHINE GEORGE

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Career

Objective

To obtain a responsible position in highly professional managed organization where I can apply and acquire skill and experience, working in a term and environment with continues growth and contributing to the main objective of the organization.

Work

Experience

Support Engineer and Manual Tester

Trescon Software Pvt. Ltd. Angamaly, Kerala, India.

May 2019 to December 2021

Roles & Responsibilities

- Performing Installation and Staff Training Of Hospital Management and Inventory Management Softwares.
- Performed Application Test management and Bug reporting of various projects.
- SQL Database support.
- Resolves customer queries and issues through online, phone and site visits.

Project / Modules Handled:

- **Project : Trescon Hospital Management System(HIS)**

Role Handled: *Application Testing, Installation and Training.*

Description:

It's a comprehensive suite of software applications functionally made for managing the unstructured information and uncontrolled processes in multiple areas in a hospital.

- **Project : Trescon Inventory Management System(IMS)**

Role Handled: *Application Testing, Installation and Training.*

Description:

The project is developed for the textiles where it meets all the steps happening in a textiles.

- **Project : Trescon Optical Management**

Role Handled: *Application Testing and Training.*

Description:

The project is developed for the Opticals where it meets all the steps happening in Optical shop and Optical lab.

Marketing & Customer Care Executive

- Worked as *Marketing and Customer Care Executive* in **TOKO Rx Lab, Cochin** from March 2018 to April 2019.

Optical Lab Production Assistant

- Worked as *Production Assistant* in **TOKO Rx Lab, Cochin** from May 2015 to March 2018.

Store in Charge

- Worked as *Store in charge* in **UPBEAT, Brookfields Mall in Coimbatore** from September 2014 to March 2015.

Educational

Qualifications

Course	Name of The Institution	Board of Examination	Percentage of Marks	Academic Year
BCA	CMS College of Science & Commerce, Coimbatore	Bharathiar University	72%	2011-2014
PLUS TWO	Nirmala H.S.S , Erumamunda	State Board, Kerala	75%	2009-2011
SSLC	Catholicate Higher Secondary School, Pothukal	State Board, Kerala	85%	2008-2009

Technical Skills

- **Database systems:**
SQL Server 2008 R2, SQL Server 2012, SQL Server 2019
- **Expert in Microsoft Word, Excel, PowerPoint**
- **Familiar with Windows 7, 8, 10**
- **Hard Worker and Quick Learner.**

Personal Profile

Nationality : Indian

Passport No. : M9156703

Date of Birth : 10/05/1994

Gender : Male

Marital Status : Single

Languages : English, Malayalam & Tamil

Declaration

If I am considered for this job, I assure to work to achieve the satisfaction of my superiors and I hereby solemnly declare that all the above furnished details are true to the best of my knowledge and belief.

Place: Deira, Dubai

Date:

(Shine George)