# **VILON JOY RODRIGUES**

+971 553803446

vilonjoy09@gmail.com

#### **CAREER OBJECTIVE**

Analytical, detail oriented professional with 4+ years of rewarding experience in product marketing, customer service and satisfaction, and material inventory and accounting supervisory skills.

#### **WORK EXPERIENCE**

March 2020 - March 2022

Louis Philippe cloth retail sales outlet-forum mall, Mangalore

Via QUESS Corp Limited (Formerly known as IKYA Human capital Solutions) -staff Contract holder with Louis Philippe.

#### **Position: Customer Care Associate**

- Actively interacting with the walk in customers.
- Probing for customer needs and offering suitable product solutions.
- Planning for daily sales basis on the monthly sales targets.
- Maintaining the work culture and discipline at work place.
- Reporting the daily sales to outlet manager, through daily sales report.

#### Achievement

• Constantly achieved monthly sales for 3 months and earned incentives.

March 2022 - August 2022

Bata India Limited - Balmatta , Mangalore

Via QUESS Corp Limited (Formerly known as IKYA Human capital Solutions) -staff Contract holder with Bata India limited.

#### **Position: Outlet Sales Promoter**

- Positively welcoming customer with pleasant gesture
- Listen to customer needs and steer them towards the most suitable and desired product.
- Maintaining the work culture and discipline at work place

August 2022 - July 2024

Ashly Hardware and Steels - Moodbidri, Mangalore

#### **Position: Material Inventory Supervisor**

- Managing materials and inventory in the material warehouse.
- Monitoring the safe loading and unloading of materials.
- Supervising the loading labour staff for employee safety.
- Verification transshipping documents.

### **EDUCATIONAL QUALIFICATION**

2019 - Bachelor of commerce (Mangalore university)

### **KEY SKILLS**

- Windows Microsoft Packages (Accounting tally, MS Word, MS Excel, MS Powerpoint, Internet)
- Client Relationship
- · Team work
- Leadership
- Time Management
- Problem Solving
- Ability to work under pressure,

### **LANGUAGE**

English, Hindi, Kannada, Konkani, Tulu.

## **PERSONAL INFORMATION**

Nationality: Indian

Date of Birth: 09/07/1998

Marital status: Single

Passport number; T1409469

Religion: Roman Catholic

Visa status: Visit visa

Whats up: +971 553803446

# **DECLARATION**

Here by I declare that information provided above is true for the best of my knowledge.