

Alaa Al Shaer

Systems Administrator

Hotels Information Technology
MCSE, MCSA, MCP, MCITP, CCNA



Contact

Address:

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Email:

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Languages

English (Fluent)

Arabic (Native)

Driving License

UAE license + own car

Additional Data

Nationality: Jordan

D.O.B : 25/06/1972

Visa: Residence till July 2022

Passport: Valid till Nov 2022

Communication: Good

Time Manner: Good

Summary

Expert in Hotels information technology operations with 14 years total experience in technical support of Desktop , Hardware, Software and Networking. Willing to use my I.T experience in a good place and develop my skills with new tools for the company that I will work in. (Currently I work as Freelancer I.T Support from home).

Skills Highlights

- Servers Administration
- Win 7, 10, 2012, 2016
- Office 365 tools
- Exchange 2010 Server
- Cisco Switches & Routers
- Contracts Negotiation
- AD, DHCP, DNS, TCP/IP
- Control Wireless AP
- Network Management
- Website Content Editor
- Software / Hardware
- Problems Solving

Experience

Windows System Administrator - 01/2014 to 11/2017

Ayla Bawadi Hotel, Al Ain - UAE

- Manage all IT Hotel operations from infrastructure level
- Hotel Property System (ProLogic / WishNet applications)
- Manage PMS, WiFi, GMRS, IPTV, PABX, POS systems
- Manage IP telephones, network printers & photocopiers
- Following up the computer systems to run smoothly
- Attend daily meeting with management, **and more ...**

IT Supervisor - 03/2007 to 11/2010

Dr Sulaiman Al Habib Medical Center, Dubai - UAE

IT Engineer - 05/1999 to 04/2004

Hotel Holiday International, Sharjah - UAE

Computer Trainer - 06/1996 to 11/1998

AFAQ Institute for Training & Consultants, Tripoli - Libya

Education

B.S.c Bachelor of Computer Engineering – (1990 – 1996)

(Hardware – Software – Networking)

University of Tripoli , Libya, Tripoli

Certifications

MCSE, MCSA, MCP : Microsoft Certified as : System Engineer, System Administrator and System Professional (2003 – 2004)

Sites Power Training Institute, Dubai – UAE

CCNA : CISCO Certified Network Association (2009)

Netscope Training Center, Sharjah – UAE

MCITP : Microsoft Certified IT Professional Server 2008 (2011)

Netscope Training Center, Sharjah – UAE

Graphics Design : Photoshop, Illustrator, AfterEffects (2018)

New Vision Training Center, Al Ain - UAE