



SYED RASSAL PP

TECHNICIAN

Dedicated & experienced **Technician** with over 6 years in electrical and 6 years in sanitary & plumbing. Possess strong problem-solving abilities and adept at interpreting technical documents. Customer-focused with a background in sales. Eager to contribute expertise to ensure optimal system functionality and efficiency. Skilled in troubleshooting, network configuration, and system maintenance. Strong communication and adaptability. Committed to delivering exceptional technical support and results.

KEY SKILLS

Team Work

Work Ethic

Technical Skills

Troubleshooting

Quality Assurance

Time Management

Technical Documentation

Safety Protocols

Problem-Solving

Project Management

Customer Service

EMPLOYMENT CHRONICLE

TECHNICIAN (SANITARY & PLUMBING) | 6 Years

ABC SALES CORPERATION KANNUR

TECHNICIAN (ELECTRICAL SECTION) | 3 Years

V GUARD

TECHNICIAN (ELECTRICAL SECTION) 3 YEARS

KL ABDUL SATHAR IMPEX PVT LTD KANNUR

SALES REPRESENTATIVE | 4 YEARS

TALAL COMPANY UAE

Duties & Responsibilities as a Technician

- Executed technical tasks and repairs according to established guidelines.
- Conducted diagnostic assessments to identify equipment malfunctions.
- Performed routine maintenance and preventive measures to ensure equipment functionality.
- Responded promptly to service calls and addressed customer concerns in a professional manner.
- Utilized technical expertise to troubleshoot and resolve complex issues.
- Assisted in equipment installations and upgrades as required.
- Maintained detailed records of service activities and equipment status.
- Complied with safety protocols and maintained a safe work environment.

CONTACT

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UAE

ACADEMIC CREDENTIALS

DIPLOMA IN ELECTRONICS | 2003

- Industrial Training Institute

COMPUTER PROFICIENCY

Basic Operation ★★★★★

Internet & E- Mail ★★★★★

LANGUAGES KNOWN

HINDI 100%

ENGLISH 75%

ARABIC 80%

MALAYALAM 100%

TECHNICAL SKILLS

- Troubleshooting, repairing, and maintaining electronic and mechanical systems.
- Skilled in equipment calibration and testing.
- Efficient problem-solving for complex technical issues.
- Ensuring high-quality standards and compliance.
- Effective team collaboration.
- Adherence to strict safety protocols.
- Expertise in equipment installation and integration.
- Detail-oriented documentation and reporting.
- Commitment to continuous learning.
- Excellent communication for exceptional customer service.

INTERESTS


Songs


Travelling


Reading

REFERENCE

- Available upon request

- Communicated effectively with team members and supervisors to coordinate tasks.
- Kept up-to-date with advancements in relevant technology and industry practices.
- Provided excellent customer service and support throughout the repair process.
- Participated in training sessions to enhance technical skills and knowledge.
- Collaborated with colleagues to meet departmental goals and targets.

Duties & Responsibilities as a Sales & Marketing Executive

- Developed sales strategies to achieve targets and maximize revenue.
- Conducted market research to identify opportunities and trends.
- Built and maintained strong customer relationships.
- Generated leads through cold calling, email marketing, and networking.
- Prepared and delivered persuasive sales presentations.
- Demonstrated in-depth product knowledge to customers.
- Negotiated prices and terms with clients for profitable deals.
- Tracked sales activities and reported results to management.
- Assisted in planning and executing marketing campaigns.
- Set and achieved sales targets for individual and team performance.
- Worked on sales collateral development with the marketing team.
- Gathered customer feedback for product/service improvement.
- Represented the company at events and trade shows.
- Utilized digital marketing tools for online presence and lead generation.
- Stayed updated on industry trends and received relevant training.
- Managed budgets for sales and marketing activities.
- Collaborated with cross-functional teams for common goals.

PERSONAL DOSSIER

Gender : Male
Date of Birth : 28/05/1986
Nationality : Indian
Marital Status : Married
Permanent Address : Nafeesath Manzil, Mill Road
Kannur, Kerala, India

DECLARATION

I hereby declare that the above-mentioned information is true and I bear the responsibility for the correctness of the above-mentioned particulars.

SYED RASSAL PP