

SAINUL ABID

SALES AND CUSTOMER SUPPORT

Cell: +91-7012-622-765 sainulabidkmna@gmail.com

PERSONAL PROFILE

I am a professional Customer Support & Sales Representative with over 6 years experience in providing excellent customer support and building customer loyalty.

SKILLS & ABILITIES

- Motivated, well-disciplined individual
- Finds joy in assisting others
- Team player

LANGUAGES

- ARABIC
- ENGLISH
- HINDI
- MALAYALAM
- TAMIL

PERSONAL DETAILS

Cell: +91-7012-622-765 sainulabidkmna@gmail.com Passport ID: T 8890089 DOB: 14/10/1989 Pootham Kottil House, Karalmanna PO, Cherpulaserry, Palakkad, Kerala PIN: 679506

EMPLOYMENT HISTORY

Sales & Customer Support Representative

Saudi Arabia (2013 - 2020)

- Maintaining a positive, empathetic, and professional attitude toward customers at all times.
- · Responding promptly to customer inquiries.
- Compiling a daily list of sales leads, delegating leads to the sales department, and providing sales data and guides to the sales department.
- Recording sales trends and liaising with account managers to develop sales strategies.
- Ensure customer satisfaction and provide professional customer support.

EDUCATIONAL HISTORY

HIGH SCHOOL D.U.H.S.S Thootha

Graduated in 2005

INTERESTS AND HOBBIES

I am interested in studying different languages. Currently, I also enjoy reading and drawing.

DECLARATION

I hereby declare that the details and information given above are complete and true to the best of my knowledge

SAINUL ABID