Curriculum Vitae

Sanjit Tamang

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Email Address: <u>nima_tamang81@yahoo.com</u> Permanent Address: Chandragadi, Jhapa, Nepal

Residence Address: UAE

UAE Driving License No: 2064346

Visa Status: Canceled visa



Objectives:

To be able to seek an exposure that will surely strengthen and extend my learning and ability with the position that will utilize my skills in any given task and keep me constantly challenged whilst developing my competence as well as my confidence.

Employment Record:

AL SEER TRADING

Dubai, UAE 17/10/2016

Merchandiser/van sales

- Availability of products all the time.
- Ensure the product visibility by following Plano Grams, POS & price point communication
- Monitoring the freshness of products through FIFO and Stock Rotation
- Effective and accurate reports on Monthly Stock Ageing, Merchandisers Daily Reports & Competitor Activities
- Communicate with salesman & supervisor on day to day activities & opportunities.

M.H ALSHAYA

Starbucks

Dubai, UAE

2012/6/3 to 20/09/2016

Shift Supervisor

- Assist the manager to achieve the highest possible standard of service and maintaining profit.
- 100% Mystery shopper Result with excellent service.
- Performs weekly duty roaster, daily checking of staff standard, quality control, maintenance and cleanliness.
- Organizing and involving in promotional activities to create additional

business.

- Checking restaurant floor station and table layout as per the standard.
- Controlling the waste Beverage
- Organization of stock room and doing inventory

EMIRATES FAST FOOD COMPANY LLC.

MC DONALDS

DUBAI U.A.E

FEBURARY 2009 UP TO NOV 2011

SERVICE CREW/TRAINNER/CASHIER

- ➤ Deals with food service and suggestive selling.
- Serving guest with high quality of food and drinks according to the recipe and standard quality.
- Maintaining correct accounting of daily cash sales.
- Responsible in achieving and promoting sales and target in a given period of time set by the company goal.
- ➤ Anticipate customer needs and ensure their highest level of satisfaction.
- > Responsible for weekly and monthly inventory in all beverage and food items.
- ➤ Receiving delivery items in your outlet.
- ➤ Ability to work in an environment that encourages and fosters team work, participation, creativity, openness and mutual respect.
- ➤ Handling of customer complain and dealing with the customers.
- ➤ 100% Mystery Shopper Results every visit of months.

COMPETENCIES

- Willing to work under pressure and willing to be trained to a new assignment.
- > Responsible and result oriented.
- ➤ Patient hardworking and resourceful.
- ➤ Ability to work in an environment that encourages and fosters team work, participation, creativity, openness and mutual respect.

EDUCATIONAL BACKGROUND:

SCHOOL:

PRAGYAN ACADEMY SLC (BOARD EXAMINATION)

High School:

BIRENDRA HIGHER SECONDARY SCHOOL (10+2)

Other skills:

Communications Skills

- Communicating with all the staff about the shift target, current promotion.
- Encouraging them for suggestive sell and sell up to increase the sells

Management Skills

- Organization of all the training cabinet.
- Updating inventory of training books and training video tape.
- Weekly and monthly inventory of food and all beverage items.
- Maintaining correct accounting of daily cash sales.
- Entering the daily raw and waste product correctly.
- Receiving delivery items in your outlet.
- Doing follow up about the training plan.

Leadership Skill

- Handling the customer complain, request and dealing with customer.
- Proper utilizing of people in the shift.

TRAINNINGS AND SEMINERS ATTENDED

- Special Crew/Crew Chief class to develop skills about food safety and sanitation, hygiene practice, quality, customer delights and hospitality. Organize by Mc Donald's UAE, Learning and Development Center, Sharjah.
- Diploma in office Utility: MS Word, MS Excel, MS PowerPoint / Internet & Email, Photoshop, PageMaker, tally 6.3, fact, acckman, and hardware and networking.

PERSONAL PROFILE:

Nationality : Nepali Marital Status : Married Gender : Male Age : 29

Date of Birth : 04 July 1987 Religion : Buddhist

Passport No. : 07356037 Expiry Date : 12 May 2024 Visa Status : Canceled visa

Declaration:

I hereby declare that all the statement made in this application is true correct to the best of my knowledge and belief.