

MUHAIMINE LAKKAYIL



CONTACT



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SKILLS

- Teamwork
- Time Management
- Leadership
- Verbal & Written communication
- Good customer service
- Ability to solve problems
- Ability to build succesful social relation

LANGUAGE

English ●●●●●●●●

Arabic ●●●●●●●●

Hindi ●●●●●●●●

PROFESSIONAL PROFILE

I am an Enthusiastic, customer oriented service attendant, and with over 2 years' experience in customerfacing environments in the customer servicing industry, and I am adapt at maintaining hospitable environments and ensuring the safety of my customers and also flexible to work rough weather, and the To suoervise all activities related to the assigned areas on shift to ensure that the team is providing the best services and optimum quality to the customer airlines in line with dnata's standards

EDUCATION

MAJLIS ARTS AND SCIENCE COLLEGE-INDIA 08/2017-05/2019
College drop out with bachelor of commerce in finance.

M.S.M HIGER SECONDARY SCHOOL 06/2015-03/2017
Successfully finished high school with 70%.

EXPERIENCE

ADNOC DISTRIBUTION-UAE 12/2019 TILL PRESENT
CUSTOMER SERVICE AGENT

JOB ROLE

Welcoming the customer greeting with smile,
providing ADNOC 7 steps,

Answer their queries and doubts

Solving customer's problem politely