



Muhammed Fazil A M

Civil Engineer

Seeking to gain a position as a civil engineer with a construction company using proficiency in mathematics and engineering skill to aid construction processes

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EDUCATION

Diploma in CIVIL Engineering

Sigma Institute of Engineering & Technology

06/2015 - 06/2017

India

Courses

- Draughts man Civil With Auto CAD Plus to w nios, Sslc

SKILLS

G-OPERATOR (WINDOWS, MS-OFFICE)

INTERNET & EMAIL

FTCP in National Skill Development corporation

Word excel power point

CAD Technician

Customer service skill

Critical Thinking skill

Problem-solving skills

WORK EXPERIENCE

Associate-Customer Support

Techmahindra pvt limited

10/2019 - 11/2021

Chennai, India

Achievements/Tasks

- Provided customers with effective ways to resolve complaints and service issues by effectively communicating their concerns
- I tried hard to maintain my score and I was able to stand up with my ability
- I have received recognitions from them many times like 'BRAVO' certificates

Contact : +916369071226 - Monish : (Manager)

PERSONAL PROJECTS

Escalation cases handling in flipkart process (02/2021 - 10/2021)

ORGANIZATIONS

Techmahindra pvt limited (10/2019 - 11/2021)

Customer service executive

CERTIFICATES

Bravo (01/2020)

G-OPERATOR (03/2019)

FTCP (Field Technician Computing and Peripherals (2019)

LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

Malayalam

Full Professional Proficiency

Tamil

Full Professional Proficiency

Arabic

Limited Working Proficiency

INTERESTS

Writing

Photography

Travel

Reading

Yoga

Blogging

Marketing

Sports