



HUSSAM KAMAL



CONTACT

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Dubai, United Arab Emirates



OBJECTIVE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.



EXPERIENCE

AEGIS (JIO) Bangalore, India

2015 - 2017

CUSTOMER CARE ADVISOR

- Managing a team of representatives offering customer support
- Resolving customer complaints brought to your attention
- Planning and training and standardization of service delivery
- Processing excellent product knowledge to enhance customer support
- Maintaining a pleasant working environment for the team

ANGEL ONE LTD Mumbai, Kerala, India

2017 - 2018

BUSINESS DEVELOPMENT EXECUTIVE

- Attracting new clients by innovating and overseeing the sales process for the business
- Preparing and delivering pitches and presentations to potential new clients
- Communicating with clients to understand their needs and offer solutions to their problem
- Maintaining client relationship
- Working with senior team members to identify and manage company risks

CO_PRA MILLS AND STORES Kerala, India

2018 - 2020

SALES AND MARKETING EXECUTIVE

- Creating and presenting sales report
- Ensure the quality of the product are up to the standard
- Tracking sales data to ensure the company meets sales quotas
- Contributing to the development of marketing strategies
- Set up meetings with purchase managers to promote the product and do essential marketing



SKILLS

Accounting, E commerce management, Excel, Ability to analyze data, Microsoft PowerPoint & Ms office 365, Critical thinking skill,



LANGUAGES

English, Malayalam, Hindi, Tamil,



PERSONAL DETAILS

Date of Birth : 21/08/1996

Nationality : INDIAN

Availability : Immediate

Visa type : Visit visa

MEEZAN DATES AND HONEY SYRUP Kerala, India

2020 - 2021

SALES AND MARKETING EXECUTIVE

- In depth knowledge of food and beverage industry
- Understanding of nutrition and basic benefits or danger of specific foods
- Designing and implementing marketing plans for the company products
- Maintaining client relation
- Creating and presenting sales report
- Creating quotation and meeting with the purchase managers



EDUCATION

Ravindranadh tagore university, bhopal India

2021

B.COM

S.N Vidhya Bhavan C.B.S.E School

2015

Higher secondary education

S.N.Vidhya Bhavan C.B.S.E

High school education