

JAVAD C.K F&B TEAM LEADER

CONTACT

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- Dubai, United Arab Emirates

EDUCATION

Central University of Haryana

Masters of Hotel Management & Catering Technology, 2018

University of Calicut

Bachelor of Tourism & Hotel Management 2015

STRENGTHS

Menu Planning
Effective Communication
Adaptability & Flexibility
Coordination & Collaboration
Good Listener
POS system Knowledge
Numerical Proficiency

PROFILE SUMMARY

Courteous professional skilled in delivering efficient customer service with a focus on quality and hygiene. Expert in managing orders, monitoring stocks, and addressing issues promptly. Proficient in leading and guiding staff to meet performance standards, with strong communication and organizational skills.

WORK EXPERIENCE

Team Leader Jen Maldives

April 2019 - July 2023

Ensure high quality and hygiene in assigned areas.

Provide regular guidance to staffs and ensure standards.

Excellent presentations with high grooming standards.

Waiter

Crowne Plaza, Jaipur

January 2018 - March 2019

Anticipate guest needs and provide relevant information.

Accurately handle orders and ensuring prompt delivery.

Increase sales by suggesting menu items or specials.

SKILLS

Seek verbal feedback from customers on a regular basis. Ensures smooth shift transitions with detailed handovers. Solid time-management abilities with prioritizing tasks. Expertise in menu items, ingredients, and preparation methods.

Handle multiple tasks efficiently during peak hours.Maintain a clean and safe dining environment.Proficiency in Google Applications & MS Office Suite.

LANGUAGES KNOWN

English Fluent

Hindi Fluent

Divehi Beginner

Malayalam Native