

WAREHOUSE ECOMMERCE TEAM LEADER



REIGNER CONSTANTINE.D

Mobile: +971 566236137

Mail Id: sonyreigner1996@gmail.com

CAREER HIGHLIGHTS

- Rewarded from Landmark group for Outstanding Contribution in Ecom Operational Excellence
- Successfully Implemented and running the Ecom operations in Homebox UAE
- Leading concept in Landmark Group for Maintaining the TAT
- Excellent team player possessing good communication and analytical skills.
- Basic knowledge in MS office & Excel, Software.
- Excellent grasping power and eagerness to practical learning.

PROFESSIONAL EXPERIENCE



– ECOM TEAM LEADER (MAY-2018 TO TILL DATE)

Landmark Group is a multinational conglomerate based in [Dubai, UAE](#). The group is involved in retailing of apparel, footwear, consumer electronics, cosmetics & beauty products, home improvement and baby products. The group also has interests in hospitality & leisure, healthcare and mall management. The group has several in-house brands and works with other brands, acting as a retailer.

- Maintaining and circulating daily report for regular work process.
- Responsible for maintaining Monthly MIS report.
- Supervision of In -coming & outgoing stocks into the Warehouse.
- Well Versed in ECOM process.
- Clearing ECOM orders on time, clearing online returns by leading the team.
- Assign KPI for staffs (Helpers, Picker, Packer, Checker, Logistics Assistant)
- Manage daily activity of workers in engaged in material movement, Receiving, QC Checking, Transporting, Pick & Pack activity, Order fulfilling and Shipping.
- Continuously working with Customer Support team for resolving the Customers Complaints.
- Monitoring the TAT for WCT/RBC/WWT/ Order to ship

- Maintaining average fill rate above 99% to stores and 100% to customer orders.
- Use FIFO method for ECOM orders daily basis.
- Escalation of ticket to IT team to close the Application related issue.
- Scheduling cycle count and maintaining bin accuracy to 99 %
- Taking care of technical issues and sorting out with Technical Team.
- Creating appointment and receiving the E-COM returns and STORE returns.
- Sorting the return items in zone wise and doing put-away
- Moving the damage item to trouble location and clearing the pending item in the staging location.

ACADEMIC CREDENTIALS:

- B.E– (MECHANICAL ENGINEERING) at ANNA UNIVERSITY INDIA

Technical Skills:

- | | |
|-----------|---|
| ➤ Domain | Oracle Retail Warehouse Management system (WMS) (RMS) |
| Database | Oracle 10g |
| Languages | MS office, Excel |
| OS | Windows 7, Windows XP |
| Hardware | PDT Installation and Configuration |

Personal Details:

DATE OF BIRTH	: 07 th March 1996
MARITAL STATUS	: Single
CURRENT ADDRESS	: Dubai World Center, DUBAI SOUTH
LANGUAGES	: Tamil, English, Hindi

DECLARATION

I do hereby declare that all the information provided above are true to the best of my knowledge.

Place : DUBAI

Date :

(D. REIGNER CONSTANTINE)

