



SALMANUL FARIS

☎ +971 56 5817550

@ shibuafaris@gmail.com

Dubai, UAE

PERSONAL INFORMATION

Birth date : 17/10/1996
Civil Status : Single
Nationality : Indian
Religion : Muslim
Passport No. : N9975229
Visa Status : Visit Visa
Visa Expiry : 30/08/2022

LANGUAGES

ENGLISH 
HINDI 
MALAYALAM 
TAMIL 

CAREER OBJECTIVE

To be a part of organization by using the learning ability. Having good presentation skills with leadership qualities analytical power. To peruse a challenging career where creativity appreciated and Master of International where one will be able to learn continuously and grow consistently adding value to the organization through the capabilities and skills.

PROFESSIONAL EXPERIENCE

Supervisor

Lulu Group International L.L.C, Dubai, UAE
August 2020 to April 2022.

Job Responsibilities

- Dealing with customer queries and complaints.
- Overseeing pricing and stock control.
- Evaluating the supply and availability of stocks.
- Avoiding out of stock and giving proper order for buyers.
- Monitor employee productivity and provide constructive feedback and coaching
- Prepare and submit performance reports

Customer Service

Lulu Group International L.L.C, Dubai, UAE
December 2019 to March 2020

Job Responsibilities

- Greeting customers
- Manage large amounts of incoming phone calls
- Identify and assess customers' needs to achieve satisfaction
- Handle customer complaints, provide appropriate solutions and alternatives within the time limits.
- Introducing promotions to customers
- Operating cash registers
- Follow communication procedures, guidelines and policies

Sale staff

Lulu Group International L.L.C, Dubai, UAE
May 2017 to December 2019.

Job Responsibilities

- Greet and direct customers
- Provide accurate information
- Answer customers' questions about specific products/services
- Inform customers about discounts and special offers
- Provide customer feedback to the Store Manager
- Expiry tracking and stock availability

HIGHLIGHTS

- Customer relationship
- Negotiation
- Time management
- Team player
- Quick learner
- Flexibility
- Adaptability

PERSONAL SKILLS

- Dedicated and Hardworking
- Ability to work individually and a team member
- Create Positive Impulse
- Flexible and swift learner
- Well develop interpersonal and communication skill

EDUCATION

Higher Secondary Humanities

GHSS Vaniyambalam
Malappuram, Kerala
June 2012-Mar 2014

SSLC

Crescent Higher Secondary School
Malappuram Kerala
June 2011-Mar 2012

COMPUTER KNOWLEDGE

BASIC COMPUTER MS Office

(MS Word, MS Excel, Powerpoint
& Internet)

SAP

Declaration

I assure to serve your organization to the best of my ability and state the facts stated by me in these documents are true to the best of my knowledge and beliefs.

SALMANUL FARIS