

CURRICULUM VITAE

Personal Details

Name: Alimatou Salifou

Phone: 0526792322

Gmail: mounirousamalima69@gmail.com

DOB: 1st- February-1997

Gender: Female

Nationality: Bennin

Language: English and French

Visa status: Personal Resident visa

Address: Dubai- UAE.



Sales & Waitress

Objective

To achieve a challenging and responsible job position with a fast paced organization where my professional experience will have important application and deployment of my career opportunity for development of organisation.

Skills

- vaccinated
- Food industry knowledge.
- Customer service.
- Multi-tasking.
- Cash handling.
- Passion for people.
- Written & Verbal Communication.
- Food Safety & Personal Hygiene

UAE Working Experience

Sales Representative: Abu Dhabi mall, Abu Dhabi, 17th-may- 2020 present till date

Responsibilities

- Serves customers by helping them select products.
- Drives sales through engagement of customers, suggestive selling, and sharing product knowledge.
- Greets and receives customers in a welcoming manner.
- Responds to customers' questions.
- Directs customers by escorting them to racks and counters.
- Provides outstanding customer service.

Working Experience:

Waitress: Sun Beach Hotel, Fidjrossè Calvaire, Cotonou, Benin Republic,
5th-February-2017 to 18th-June-2020.

Responsibilities

- Greet and escort customers to their tables
- Present menu and provide detailed information when asked (e.g. about portions, ingredients or potential food allergies)
- Prepare tables by setting up linens, silverware and glasses
- Inform customers about the day's specials
- Offer menu recommendations upon request
- Up-sell additional products when appropriate
- Take accurate food and drinks orders, using a POS ordering software, order slips or by memorization
- Check customers' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages
- Communicate order details to the Kitchen Staff
- Serve food and drink orders
- Check dishes and kitchenware for cleanliness and presentation and report any problems
- Arrange table settings and maintain a tidy dining area
- Deliver checks and collect bill payments
- Carry dirty plates, glasses and silverware to kitchen for cleaning
- Meet with restaurant staff to review daily specials, changes on the menu and service specifications for reservations (e.g. parties)
- Follow all relevant health department regulations
- Provide excellent customer service to guests

Education Background: High School diploma Certificate

DECLARATION: I certify that the above are true and correct to the best of my knowledge and ability. If given a chance to serve you, I assure you that I will execute my duties for the total satisfaction of my superiors.