AJMAL MANSOOR MULLA

Sales Executive

PROFILE

I fulfill the tasks assigned to me with utmost sincerity, hard work, and dedication. I always feel that the organization I'm working for keeps growing in the market. So that I'm proud and happy to say that I work for 'that' particular company. I have always applied my knowledge, skills, and talent to my work.



Sharjah, United Arab Emirates

ajmal343@gmail.com



https://bit.ly/3hLqVP0



+971 50 810 4049



EDUCATION

Diploma | Fire & Safety Engineering Tuv Rheinland Nife | 2017 | Kochi, India

Diploma | Industrial Safety AIIMS | 2015 | Chennai, India

Diploma | Electronics & Telecom Eng. MSBTE | 2016 | Maharashtra, India

SSC | Modern English School2012 | Maharashtra, India COMMUNICATION

RESILIENCE

COMMERCIAL

AWARENESS

NUMERICALS

RAPPORT BUILDING

EXPERTISE

HIGH ATTENTION TO

DETAILEMOTIONAL

QUOTIENT

SELF-IMPROVEMENT

PITCHING A

PRODUCT/SERVICE

AMBITION

EXPERIENCE

SALES EXECUTIVE | JUL '20 - AUG '21 VIJAY SALES | MUMBAI, INDIA

- Conducted market research to identify selling possibilities and evaluate customer needs
- Actively seek out new sales opportunities through cold calling, networking and social media
- Set up meetings with potential clients and listen to their wishes and concerns
- Prepared and deliver appropriate presentations on products and services
- Created frequent reviews and reports with sales and financial data
- Ensured the availability of stock for sales and demonstrations
 Participated on behalf of the company in exhibitions or conferences
- Negotiated/closed deals and handle complaints or objections
- Collaborated with team members to achieve better results
- · Gathered feedback from customers or prospects and share with internal teamsBuilt
- · rapport with a customer and subsequently closing the deal
- Built relationships with new customers and distributorsDemonstrated
- products to customers
- Maintained good business relationships with existing clients
- · Liaised with suppliers and manufacturers on a daily basis Held
- meetings to discuss progress of existing projects
- Dealt with customer feedback, enquiries, complaints and refunds

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CUSTOMER RELATIONSHIP EXECUTIVE | JUL '18 - JUN '20 MAPLE DIGITAL TECH INTL PVT LTD | MUMBAI, INDIA



- Meeting with potential clients to gauge the utility and viability of prospective working relationships.
- Ensuring regular contact with existing clients to maintain our company's presence.
- Repairing disengaged or fractured relationships.
- Conducting in-depth needs assessments to better understand each client's requirements.
- Identifying a range of our offerings that could meet the goals and values of each client.
- Proposing and deliberating potential solutions in consultation with clients.
- Prompting clients to upgrade their existing packages and to purchase additional offerings.
- Settling clients' concerns in a swift and professional manner. Harnessing
- internal relationships to better address clients' needs and tomaximize our profits.

HACCP COORDINATOR | AUG - 16 - JAN '18 DONGYANG CONSTRUCTION INDIA PVT. LTD | MUMBAI, INDIA



- Implemented work equipment hazards & controls.
- Cooperated with external cleaning company in order to meet cleaning services expectation in the plant.
- Lead the HACCP system in the plant.
- Regularly organized safety tours involving clients, consultants & subcontractors.
- · Imparted HSE meeting, induction training & toolbox meetings to all staff.
- Day to day inspection of sites, hygiene inspection of camp & mess too.
- Performed product review & associated paperwork.
- Inspected of scaffoldings, working at height, lifting operations, material mandling.
- Investigation of first aid cases, near misses & dangerous occurrences & tosuggest remedy to the management.

COURSES & TRAININGS

 Diploma in Hardware & Networking Fuel Certification of Etiquettes Google Adwords Fundamentals

Trainings:

• Vital Electronics [DURATION: 1 MONTH]

 Tuv Rheinland Nife [DURATION: 15 DAYS]

PERSONAL DETAILS

Nationality: IndianReligion: Islam

• Date of Birth: 12 December, 1996

Sex: Male

• Marital Status: Single

• Passport No: Z4108603 Visa

Expiry- 24th Dec 2021

• Language Known: English, Hindi, Marathi

DECLERATION

 $I\ hereby\ declare\ that\ the\ information\ furnished\ above\ is\ true\ to\ the\ best\ of\ myknowledge.$

AJMAL MULLA