

### **Contact**

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Address DUBAI, UAE

## **Education**

2018 High School ( 10<sup>TH</sup>) GHHS Paivalike

2020

Higher Secondary (+2)
GHHS Paivalike

# Language

**English** 

Hindi Malayalam

# MOHAMMED ALTHAF

#### SALES PERSON

Seeking for an organization where I can apply my skills and there by completing my work at fullest satisfaction. To be disciplined and dedicated in all the areas of my job there by contributing to the success of the organization and thus have a bright career.

# **Experience**

2020 - 2023

### **BOOGIE BOYS (GARMENT SHOWROOM)**

### Sales person

- • Performing Sales collection, reconciliation and Store safe custodian. Greeting the
- customer, Scan goods and ensure pricing is accurate.
- Collecting payments whether in cash or credit and if cash giving appropriate
- change. Cross selling the products and introducing the new ones.
- Ensures security and safety on all forms of valuable such as cash, credit slips, giftvouchers and important documents of the store.
- Controlling and recording the inventory of my section, making good
- merchandising. Maintaining expiry tracker and making sure no expiry in store.
- responsible for stocking shelves with the received inventory, while ensuring that allstocking activities adhere to the defined standards.

### **Customer Service**

- Handle customer complaints provide appropriate solutions and alternatives within thetime limits also follow up to ensure resolution.
- Keep records of customer interactions, process customer accounts and filedocuments.
- Training staff in areas of customer service and company
- policies. Assisting the manager, Controlling the staffs and Shops.
- · Performing additional duties where needed.

### Skills

- Analytical and Problem-solving skills.
- Communication skills.
- Management and leadership skills.
- Organizational skills.
- Presentation skills.
- Time Management.
- Active listening skills.
- Encouraging and inspiring.
- Customer service.
- Learning fast and able to grasp the logic.
- Team work.