Ahmed Samir

Address : IBIS Hotel, World Trade Center , Dubai, UAE

Mobile No. : +971 58 5859623

Email address : Ahmed3p.a3@gmail.com



PERSONAL INFORMATION

Date of Birth : 25/01/1993 Nationality : Egyptian : 28 Languages : English, Arabic Age Sex **Highest Educational Attainment** : Bachelor's Degree : Male Civil Status : Married **UAE Driving License** : No (Saudi Arabia)

EDUCATIONAL ATTAINMENT

Higher Institute of computer

KEY QUALIFICATION

- Strong background in Marketing, Customer Care Management, Telecommunication for Sales,
 Personal Sales, Sales Management, and Technical Support; Experience in Retail Sales and
 Merchandising
- Clerical and Administrative skills
- Can work with flexible time
- Requires Less supervision
- Equipped with good Response Capabilities in managing/supervising individual or group.
- · Optimistic and Goal Oriented.
- Excellent Analytical and Problem solving skills

PROFESSIONAL EXPERIENCE

I. <u>Huawei Technologies</u>

Job Position: Brand Ambassador

- ➤ Effectively raising brand awareness of Huawei products here in the UAE by educating customers, retailers and distributors.
- ➤ Increasing sales tremendously by building rapport with customers and vendors, monitoring customer feedbacks and escalating complaints to the management.
- ➤ Working to maintain good relationships with existing clients and gaining repeat business wherever possible.

Duration: October 2018 – Present

II. Americana (Egypt)

Job Position: Salesman / outdoor

- Managed a team of Sales Promoters to fulfill customer requests and provide guidance regarding products in order to help them achieve their sales targets.
- Approached customers and offered them advice on mobiles to persuade them to buy.
- Arranged merchandise on shelves according to popularity and other criteria.

Duration: February 2019 - October 2020

III. Alalali Company (Saudi Arabia)

Job Position: Salesman / outdoor

- > Serves customers by selling products and meeting customers needs
- > Services existing accounts, obtain orders and establishes new accounts
- Obtain orders and organize daily work schedule to call on existing customers

Duration: January 2016 – January 2018

IV. Happy Sweet (Egypt)

Job Position: Salesman / outdoor

- > Serves customers by selling products and meeting customers needs
- > Services existing accounts, obtain orders and establishes new accounts
- Obtain orders and organize daily work schedule to call on existing customers

Duration: January 2015 - December 2018

SKILLS AND QUALITIES

- Native language is Arabic and fluent in both spoken and written English
- Strong communication skills
- Sales-oriented with positive mindset
- High level of discipline, self-motivation and responsibility
- Advanced level of Computer knowledge and latest Web trends
- Excellent analytical skills and willingness to learn
- Complaints Management
- Leadership Skills
- Organizing/ Planning Events, Meetings, and other Business Transaction
- Administrative and Clerical skills

AWARDS AND CERTIFICATES

- Top-Team Award for 3 consecutive months (American Egypt)
- Purpose Driven Awards