

ENG.SAMER YOUSEF



PERSONAL INFORMATION

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EDUCATION

Electronic Engineer specialized in Automatic Industrial control | Virtual

University in Damascus

FROM 2006 To 2010



EXPERIENCE

CEO & General Manager | SA Company

FROM 2016 To 2021

- IT Software,Hardware, Datacenter, UPS, Computers Laptops, Indicators, Printers, Fire Alarm and Security System.
- Equipped Data center rooms from A to Z.
- Installing servers and distributing the network.
- Supply and install UPS's from all powers.
- Supply and install generators, NVR, DVR, printers, fire alarms and security systems.
- Software delivery and information automation.
- Supplying and installing network cabinets.
- Establishment of grounding networks.
- Expert in solar systems.

Production Manager | NEWBOY

FROM 2013 To 2016

Production Supervisor | NEWBOY

FROM 2005 To 2010

- Propose and execute the production schedule according to the delivery timeline.
- Monitor the production process from start till the end and ensure timely delivery.
- Keep a healthy working relationship among staff members.

- Identify and investigate the manufacturing or operational issues quickly and recommend an effective action plan.
- supervise on Fulla magazine ;in addition to, all NEWBOY catalogs, brochures, designs and packaging from A to Z.

Technical Support Engineer | MHG Company

FROM 2009 To 2013

- Install and configure computer applications.
- Monitor and maintain computer networks.
- Configure operating systems.
- Resolve issues related to the network.
- Diagnose, troubleshoot, and resolve issues by questioning customers about the issues they are facing in a detailed fashion so that they understand the nub of the problems.
- Resolve complex problems, through phone, emails or chats and provide unambiguously written instructions or technical manuals.
- Maintain procedural documents and reports.
- Follow standard procedures to resolve issues by escalating to the relevant internal departments.
- Prepare accurate reports promptly.
- Document technical knowledge in the knowledge database.
- Monitor daily performance of technical systems.

Technical Support Engineer | Poss Group

FROM 2004 To 2005

- Maintenance printers such as Zebra and Epson.
- Maintenance barcode readers.

Technical Support Engineer | Rahwanji Company

FROM 1998 To 2004



SKILLS

- ICDL
- Experienced in Adobe Photoshop
- Experienced in MAC & PC systems
- Astaro System

- Experienced in Autocad
- Experienced in Adobe in Design
- Experienced in Adobe illustrator
- Data center system
- Course in CISCO system
- Windows Server 2003 infrastructure
- laser separating colors
- English language: Good



OTHERS

- Have Syrian and Turkish driving licenses.
- Have an international driving license.
- Electronics expert in the Chinese market.
- Have an investment residence in the UAE.
- Birth Date: 17-12-1977