

# Mustafa Kasem

## WAITER



### WORK EXPERIENCE

**AUG 2019**      **WAITER**  
**OCT 2021**      **FAWAZ ELSORY /BANHA**

- Welcoming customers and providing them with menus
- Always work to gain customer satisfaction
- Communicate details and feedback on orders to kitchen staff
- Receiving customer and helping them choose the table
- Taking food and beverage orders
- Arranging and decorating the table
- Keep tables clean and tidy at all times

### EDUCATION



**2021**      **HIGH SCHOOL DIPLOMA**  
BANHA TECHNICAL  
ADVANCED COMMERCIAL  
/BANHA

### SKILLS

Ability to deal with  
conflicts

### CONTACTS @

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### ABOUT ME

The job of the waiter or the food and beverage provider is responsible for taking orders from customers, providing food and beverages, making menu recommendations, answering customer questions regarding orders and exchanging additional information such as menu ingredients as well as available drinks. The job requires patience, the ability to withstand work pressure, and the ability to provide information detailed information about different foods and drinks and providing a distinguished service that helps gain customer confidence and satisfaction.

### LANGUAGE

Arabic

English