

MOHAMED METWALI

Abu Dhabi (UAE)
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Personal Information ▾

Nationality:	EGYPTIAN
Birth Date:	29 September, 1980
Gender:	Male
Weight and height :	180 cm – 80 kg
Currently Residing at	Abu Dhabi,
Visa Status	valid visa Falcon pack
Marital Status:	Married
Contact no :	00971-56-4014649 00971-50-9702680

-A Highly self-motivated and goal-oriented professional, looking for a position in an organization, which provides a challenging and dynamic environment In the field of customer service.

-8 years of experience within the United Arab Emirates in the field of sales and customer service for disposable items in addition to an extra 9 years experience outside the UAE in the same field of work.

Skills ▾

- Leadership skill in dealing with all the work and access difficulties to achieve the goals of the organization.
- Keen customer centric orientation with excellent communication skills ability to interact effectively with personnel at all levels.
- Always attempt to satisfy customers and to provide their requirements to reach this goal to serve the interest of the organization.

**Work
Experience ▾**

COMPANY : **FALCON PACK (Current work) 8years**

ADDRESS : (HEAD OFFICE) SHJ INDUSTRIAL AREA 15

AS :

- Senior Executive Sales Center A.D Western Region Branch
- Executive Sales SHJ BRANCH
- SALES (INDOOR) UMM ALQWAIN BRANCH
- SALES (INDOOR) ABU DABI BRANCH

Additional experiences added to the above:

- Experience in wholesale and retail sale of disposable items.
- Good experiences in back office work and following up and arranging annual inventory work.
- Experience in following up on debit and credit financial matters related to the account of sales branches.
- Good experience in making an annual plan to provide all the needs of branches and customers.
- I have good knowledge of working (SAP – ALPHA) SYSTEM.

Additional studies and experiences:

- got a course (Customer Service Skills in falcon pack)
- got a course (12 Essential Leadership Skills in falcon pack)
- got a course (Marketing and selling principles in falcon pack)
- got a course (Occupational Health and Safety in falcon pack)

Education ▾

- Got some university education 3 years in the field of Business Administration
- Diploma secondary trading (System three years) Very good.

Languages Known:

English	Read, Write & Speak (80%)
Arabic	Mother tongue

Computer skills:

- Good at dealing with all computers.
- Proficient with Word and Excel

Hobbies and interests

- Certified self-defense instructor
 - Reading and writing poetry
 - Doing team sports
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