MAHAMMAD MUSTHAFA



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OBJECTIVE

Seeking a challenging and responsible career this allows for continued growth of professional expertise skills, dedication and ambition in obtaining In the Organizational goals in the field"

DRIVING LICENCE

UAE DRIVING LICENCE

EXPERIENCE

19-05-2018 -22-02-2022

SUPPERBONANZA HYPERMARKET L.L.C, DUBAI.

Sales.

- o Greet customer.
- o Provide customers with information about items.
- Marchantaising section.
- Keep track of inventory.
- Elevate complaints to management.
- o Meeting or exceeding sales goals
- Giving proper products information for flyer promotion.
- o Reporting to Branch Manager.
- o Purchase Coordination with supervisor.
- o Make sure all that products availability in section as per the customers.
- o Check for stock at other branches or order requested stock for customers.
- Maintaining good relationship with suppliers as well as customers.

01-04-2017 -20-12-2017

Queue Technology in Mangalore, India

Back office work

- o Answering or referring inquiries.
- Record maintenance, regulatory compliance and IT services.
- o Generated reports from Oracle databases.
- o Operating Computer and Internet, receiving and replying emails
- Answering phone calls.

6 month -

Airtel Call Center in Mangalore, India

Call Center(part time)

- o Provided knowledgeable response to customer questions
- o Responded to and handled customer complaints and inquiries in a timely manner
- o Developed personal organization and multitasking skills in a fast paced environment
- o Problem solved by clarify customer issues and implementing solutions.
- Build customers interest in the services offered by the company
- Providing the proper information about postpaid and prepaid daily deals to the customer
- · Maintaining Good relationship in to customers

2017 Mangloor University
Bachelors's in Computer Applicatio

2014 Gurdev college belthangady

Pre-University Course

2012 Government school Aladhangady

SSLC

SKILLS

• Proficiency in English. Other Languages. Knowledge of MS Office. Fast learner and passion for sales. Self-motivated with results-driven approach. DUBAI driving licence.

LANGUAGES

• English, Hindi, Malayalam, kannada, Arabic.