



SHAFEEQ C.S

Nationality : INDIAN
DOB : 07/03 /1988



PROFILE INFO

Results-driven professional with a background in sales, customer service, small accounting, and system services. Aiming to leverage diverse skills to excel in a role that demands a blend of technical expertise and client focused solutions.



WORK EXPERIENCE



Sales Attendant

2021 - 2023

ADNOC Distribution ,UAE

- Sales Achievement
- Customer Service Excellence
- Cash Handling and Transactions
- Inventory Management
- Promotions and Upselling
- Team Collaboration



Billing clerk ,Cashier

2017 - 2021

Fashion Paints , INDIA

- Transaction Processing
- Billing and Invoicing
- Customer Interaction
- Inventory Control
- Cash Handling
- Team Collaboration



Sales & Service

2012 - 2016

Techlink LLC , OMAN

- Sales Leadership
- Customer Service Excellence
- Showroom Management
- Inventory Control
- Promotions and Marketing
- Financial Reporting



Service Engineer

2010 - 2011

Pc Links Computers ,INDIA

- Technical Support
- Client Interaction
- Repair and Maintenance
- Troubleshooting
- Installation and Conguration
- Documentation
- Client Training
- Documentation



CONTACT



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Email

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Address

Al ain ,Abu dhabi ,UAE



EDUCATION



2007- 2008

Diploma In Flre & Safty

PNS (KTES)



2004 - 2006

HSE (Plus Two)

Kerala Government



2003- 2004

SSLC Two)

Kerala Government



LANGUAGE

- English
- Arabic
- Hindi
- Tamil
- Malayalam



MY SKILLS

- Customer Service
- knowledge of Ms office
- Experience in System troubleshooting
- Computer Knowledge
- Technical Prociency
- Communication
- Product Knowledge
- Customer Relationship Management (CRM)
- Problem-solving
- Repair Skills
- Problem Diagnosis
- Adaptability
- Attention to Detail Patience
- Time Management
- Record-keeping
- Organizational Skills
- Mathematical Aptitude



Technician

2009-2010

Mestech LLC ,BAHRAIN

- Installation and Maintenance
- Client Support
- System Upgrades
- Quality Assurance



Computer Knowledge

- Ms office (Word ,excel,Powerpoint..)
- Photoshop
- Windows Operating System
- System Trouble Shooting



Additional Details

- **Address** : Shafeeq cs
Cheenikyapuram House
P.o pullur -680683
Trissur -Kerala-INDIA
- **Passport Number** : 8567210
- **Passport Issue** : 24-09-2018
- **Passport Expiry** : 24-09-2018
- **Visa type** : Employment visa
(canceled)