



NITHIN KRISHNAN U

**1 Year experience in floor manager
at Le Mart Supermarket**



07-11-1996, 25 years old



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Kerala – India



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nithinsree



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T-1844357 Expiry: 09-01-2029

❖ EDUCATION:

Institution Name: REGIONAL INSTITUTE
OF AVIATION

Degree Level: UG

Certification: BBA-Airline and
Airport Management

Class: 2nd Class(Bharathiyar university)

Specialization: Ground handling,
Customer Service,
cargo operations

❖ OBJECTIVE:

To be a part of a dynamic organization that would offer opportunities to establish my career as a customer service agent, and grow using my skills, abilities, experience and academic knowledge gained, while also giving me an opportunity to achieve additional skills and experience.

❖ SUMMARY:

BBA in airline and airport management and diploma in computer operations office management .specialized customer service Seeking to leverage my technical and professional expertise to learn and grow in the new role of customer service agent your company.

Le Mart Supermarket– Alappuzha, Kerala

March 2021 to April 2022 floor manager

- ❖ Responds to inquires and makes customer service.
- ❖ Handling the floor duties
- ❖ Creates and maintains stock register records
- ❖ Maintaining revenue and daily report (details updating via email)
- ❖ Updates the customer satisfactions and feedback of service .

❖ TECHNICAL SKILLS:

MS-Office

MS-Outlook, EXCELL ,POERPOINT

❖ PERSONAL SKILLS:

- Proven system analysis skills to determine optimal operations, conditions and environments.
- Great computer skills to set up functions, process information and enter data.
- Likeable personality that allows me to work well with peers, supervisors and clients.
- Adaptability and ability to work under pressure.
- Advanced book-keeping skills
- Highly experienced in all aspects of guest relation and service.
- Confident communicator
- Proven track record in identifying financial growth opportunities.
- Flexible, adaptable and willing to go the extra mile.
- Ability to understand new concepts with minimum refractory time

Institution Name: AMET TECHNICAL
COLLEGE

Diploma : Diploma in computer
Operation & office
Management

Class: 1st Class

Specialization: Office Management

Duration: 2014 - 2016

Location: Pathanamthitta, Kerala,
India.

❖ **PROFESSIONAL SKILLS:**

As a customer service agent

Expert in Customer Relations

Advanced Proficiency MS Office,

Excel and power point

Daily use of data bases, email clients

❖ **LANGUAGE SKILLS:**

English

Hindi

Malayalam

Thanks & Regards

(Nithin Krishnan u)

